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RIGHT CONTENT | QUALITY TEACHING | BEST TEST SERIES

General Studies MAINS

5 Years Micro Analysis of PYQ's

**Paperwise
and
Topicwise
(2019-2023)**



Kranthi Pavel Irigi
Director **Max IAS**



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Foreword

GS Mains Micro Analysis (2019-2023)

Dear Aspirants,

Complete understanding of the syllabus and analysis of the PYQs is the **KEY TO SUCCESS** in **UPSC** Civil Service Examination and this aspect cannot be overlooked. Considering this fact, for the benefit of the aspirants, Max IAS brings out paperwise and topicwise microanalysis of the Main examination questions, which is the **FIRST OF ITS KIND** available to the aspirants.

Paperwise and topicwise microanalysis helps the aspirants to:

- Identify the areas from which questions are asked frequently
- How questions are actually framed based on the Syllabus
- Understand the intensity and level of questions
- Help predict better the possible questions for the coming years

A lot of care has been taken in compiling this volume, aspirants can utilise this opportunity.

I am confident that this book will prove to be much useful to the aspirants appearing for Civil Service Main Examination.

With Best Wishes to all the Aspirants

Kranthi Pavel Irigi
Founder & Director
MAX IAS

CONTENTS

S. No	Name of the Paper	Page No.
01	General Studies: I	01 - 08
02	General Studies: II	09 - 19
03	General Studies: III	20 - 30
04	General Studies: IV (Section - A)	31 - 37
05	General Studies: IV (Section - B)	38 - 58

General Studies-I: Indian Heritage and Culture, History and Geography of the World and Society

1.1 Indian culture will cover the salient aspects of Art Forms, literature and Architecture from ancient to modern times.

- 1) Explain the role of geographical factors towards the development of Ancient India. (10 Marks-2023)
- 2) How will you explain the medieval Indian temple sculptures represent the social life of those days? (10 Marks- 2022)
- 3) Discuss the main contributions of Gupta period and Chola period to Indian heritage and culture. (15 Marks-2022)
- 4) Discuss the significance of the lion and bull figures in Indian mythology, art and architecture. (15 Marks-2022)
- 5) Evaluate the nature of the Bhakti Literature and its contribution to Indian culture. (10 Marks-2021)
- 6) The rock-cut architecture represents one of the most important sources of our knowledge of early Indian art and history. Discuss. (10 Marks- 2020)
- 7) Pala period is the most significant phase in the history of Buddhism in India. Enumerate. (10 Marks- 2020)
- 8) Indian Philosophy and tradition played a significant role in conceiving and shaping the monuments and their art in India. Discuss. (15 Marks-2020)
- 9) Persian literary sources of medieval India reflect the spirit of the age. Comment. (15 Marks-2020)
- 10) Highlight the Central Asian and Greco-Bactrian elements in the Gandhara art. (10 Marks-2019)

1.2 Modern Indian history from about the middle of the eighteenth century until the present- significant events, personalities, issues.

- 1) What was the difference between Mahatma Gandhi and Rabindranath Tagore in their approach towards education and nationalism? *(10 Marks-2023)*
- 2) How did the colonial rule affect the tribals in India and what was the tribal response to the colonial oppression? *(15 Marks-2023)*
- 3) Why did the armies of the British East India Company - mostly comprising of Indian soldiers - win consistently against the more numerous and better-equipped armies of the Indian rulers? Give reasons. *(10 Marks-2022)*
- 4) Why was there a sudden spurt in famines in colonial India since the mid-eighteenth century? Give reasons. *(10 Marks-2022)*
- 5) Trace the rise and growth of socio-religious reform movements with special reference to Young Bengal and Brahma Samaj. *(10 Marks 2021)*
- 6) The 1857 uprising was the culmination of the recurrent, big and small local rebellions that had occurred in the preceding hundred years of British rule. Elucidate. *(10 Marks 2019)*
- 7) Assess the role of British imperial power in complicating the process of transfer of power during the 1940s. *(15 Marks-2019)*
- 8) What are the continued challenges for women in India against time and space? *(15 Marks-2019)*

1.3 The Freedom Struggle – its various stages and important contributors / contributions from different parts of the country.

- 1) Evaluate the policies of Lord Curzon and their long-term implications on the national movements. *(10 Marks-2023)*
- 2) To what extent did the role of the moderates prepare a base for the wider freedom movement? Comment. *(15 Marks-2021)*
- 3) Bring out the constructive programmes of Mahatma Gandhi during the Non-Cooperation Movement and Civil Disobedience Movement. *(15 Marks-2021)*
- 4) Examine the linkages between the nineteenth century's 'Indian Renaissance' and the emergence of national identity. *(10 Marks 2019)*

5) Many voices had strengthened and enriched the nationalist movement during the Gandhian phase. Elaborate. (15 Marks 2019)

1.4 Post-independence consolidation and reorganisation within the country.

1) The political and administrative reorganisation of states and territories has been a continuous ongoing process since the mid-nineteenth century. Discuss with examples. (15 Marks-2022)

2) Assess the main administrative issues and socio-cultural problems in the integration process of Indian Princely States. (10 Marks-2021)

1.5 History of the world will include events from 18th century such as Industrial Revolution, world wars, redrawing of national boundaries, colonization, decolonization, political philosophies like communism, capitalism, socialism etc. – their forms and effect on the society.

1) Bring out the socio-economic effects of the introduction of railways in different countries of the world. (10 Marks-2023)

2) " There arose a serious challenge to the Democratic State System between the two World Wars." Evaluate the statement. (15 Marks-2021)

3) Explain how the foundations of the modern world were laid by the American and French Revolutions. (15 Marks- 2019)

1.6 Salient features of Indian Society, Diversity of India.

1) Do you think marriage as a sacrament is losing its value in Modern India? (10 Marks-2023)

2) What are the main features of Vedic society and religion? Do you think some of the features are still prevailing in Indian society? (15 Marks-2023)

3) What were the major technological changes introduced during the Sultanate period? How did those technological changes influence the Indian society? (15 Marks-2023)

4) Why is caste identity in India both fluid and static? (15 Marks-2023)

5) Explore and evaluate the impact of 'Work From Home' on family relationships. (10 Marks-2022)

- 6) Given the diversities among the tribal communities in India, in which specific contexts should they be considered as a single category? *(10 Marks- 2022)*
- 7) Why is India considered as a sub-continent? Elaborate your answer. *(10 Marks- 2021)*
- 8) How does Indian society maintain continuity in traditional social values? Enumerate the changes taking place in it. *(15 Marks- 2021)*
- 9) Has caste lost its relevance in understanding the multi-cultural Indian Society? Elaborate your answer with illustrations. *(10 Marks- 2020)*
- 10) Customs and traditions suppress reason leading to obscurantism. Do you agree? *(15 Marks- 2020)*
- 11) What makes the Indian society unique in sustaining its culture? Discuss. *(10 Marks- 2019)*
- 12) Do we have cultural pockets of small India all over the nation? Elaborate with examples. *(15 Marks- 2019)*

1.7 Role of women and women's organisation, population and associated issues, poverty and developmental issues, urbanisation, their problems and their remedies.

- 1) Explain why suicide among young women is increasing in Indian Society. *(10 Marks-2023)*
- 2) Why did human development fail to keep pace with economic development in India? *(15 Marks-2023)*
- 3) Does urbanisation lead to more segregation and/or marginalisation of the poor in Indian metropolises? *(15 Marks-2023)*
- 4) How is the growth of Tier 2 cities related to the rise of a new middle class with an emphasis on the culture of consumption? *(10 Marks-2022)*
- 5) What are the environmental implications of the reclamation of the water bodies into urban land use? Explain with examples. *(10 Marks-2021)*
- 6) Examine the uniqueness of tribal knowledge system when compared with mainstream knowledge and cultural systems. *(10 Marks-2021)*
- 7) Discuss the main objectives of Population Education and point out the measures to achieve them in India in detail. *(15 Marks-2021)*

- 8) COVID-19 pandemic accelerated class inequalities and poverty in India. Comment. **(10 Marks-2020)**
- 9) Account for the huge flooding of million cities in India including the smart ones like Hyderabad and Pune. Suggest lasting remedial measures. **(15 Marks-2020)**
- 10) How have digital initiatives in India contributed to the functioning of the education system in the country? Elaborate your answer. **(15 Marks-2020)**
- 11) "Empowering women is the key to control population growth." Discuss. **(10 Marks- 2019)**
- 12) How can the mountain ecosystem be restored from the negative impact of development initiatives and tourism? **(15 Marks- 2019)**
- 13) How is efficient and affordable urban mass transport key to the rapid economic development in India? **(15 Marks- 2019)**

1.8 Effects of globalization on Indian society.

- 1) Child cuddling is now being replaced by mobile phones. Discuss its impact on the socialization of children. **(10 Marks-2023)**
- 2) Elucidate the relationship between globalization and new technology in a world of scarce resources, with special reference to India. **(15 Marks-2022)**
- 3) What are the main socio-economic implications arising out of the development of IT industries in major cities of India? **(15 Marks-2021)**
- 4) What is Cryptocurrency? How does it affect global society? Has it been affecting Indian society also? **(15 Marks-2021)**
- 5) Since the decade of the 1920s, the national movement acquired various ideological strands and thereby expanded its social base. Discuss. **(15 Marks-2020)**
- 6) Is diversity and pluralism in India under threat due to globalisation? Justify your answer. **(15 Marks-2020)**
- 7) Are we losing our local identity for the global identity? Discuss. **(15 Marks-2019)**

1.9 Social empowerment, communalism, regionalism & secularism.

- 1) Discuss the impact of post-liberal economy on ethnic identity and communalism. (15 Marks-2023)
- 2) Analyze the salience of 'sect' in Indian society vis-a-vis caste, region and religion. (15 Marks-2022)
- 3) Are tolerance, assimilation and pluralism the key elements in the making of an Indian form of secularism? Justify your answer. (15 Marks-2022)
- 4) Examine the role of 'Gig Economy' in the process of empowerment of women in India. (10 Marks-2021)
- 5) Do you agree that regionalism in India appears to be a consequence of rising cultural assertiveness? Argue. (10 Marks-2020)
- 6) What are the challenges to our cultural practices in the name of secularism? (10 Marks-2019)

2.1 Salient features of world's physical geography.

- 1) How are the fjords formed? Why do they constitute some of the most picturesque areas of the world? (10 Marks-2023)
- 2) Why is the South-West monsoon called 'Purvaiya' (easterly) in Bhojpur Region? How has this directional seasonal wind system influenced the cultural ethos of the region? (10 Marks-2023)
- 3) Describe the characteristics and types of primary rocks. (10 Marks-2022)
- 4) What are the forces that influence ocean currents? Describe their role in fishing industry of the world. (15 Marks 2022)
- 5) Mention the significance of straits and isthmus in international trade. (15 Marks-2022)
- 6) Troposphere is a very significant atmospheric layer that determines weather processes. How? (15 Marks-2022)
- 7) Briefly mention the alignment of major mountain ranges of the world and explain their impact on local weather conditions, with examples. (15 Marks-2021)
- 8) Discuss the geophysical characteristics of Circum- Pacific Zone. (10 Marks-2020)

- 9) The process of desertification does not have climate boundaries. Justify with examples. **(10 Marks-2020)**
- 10) Assess the impact of global warming on the coral life system with examples. **(10 marks-2019)**

2.2 Distribution of key natural resources across the world (including South Asia and the Indian subcontinent); factors responsible for the location of primary, secondary, and tertiary sector industries in various parts of the world (including India).

- 1) Discuss the consequences of climate change on the food security in tropical countries. **(10 Marks-2023)**
- 2) Comment on the resource potentials of the long coastline of India and highlight the status of natural hazard preparedness in these areas. **(15 Marks-2023)**
- 3) From being net food importer in 1960s, India has emerged as a net food exporter to the world. Provide reasons. **(15 Marks-2023)**
- 4) Discuss the natural resource potentials of 'Deccan trap'. **(10 Marks-2022)**
- 5) Examine the potential of wind energy in India and explain the reasons for their limited spatial spread. **(10 Marks-2022)**
- 6) Describing the distribution of rubber producing countries, indicate the major environmental issues faced by them. **(15 Marks-2022)**
- 7) Despite India being one of the countries of the Gondwanaland, its mining industry contributes much less to its Gross Domestic Product(GDP) in percentage. Discuss. **(10 Marks-2021)**
- 8) Discuss the multi-dimensional implications of uneven distribution of mineral oil in the world. **(15 Marks-2021)**
- 9) Account for the present location of iron and steel industries away from the source of raw material, by giving examples. **(10 Marks-2020)**
- 10) The interlinking of rivers can provide viable solutions to the multi-dimensional inter-related problems of droughts, floods and interrupted navigation. Critically examine. **(15 Marks-2020)**
- 11) India has immense potential of solar energy though there are regional variations in its developments. Elaborate. **(15 Marks-2020)**

12) Can the strategy of regional resource-based manufacturing help in promoting employment in India? *(10 Marks-2019)*

13) Discuss the factors for localisation of agro-based food processing industries of North-West India. *(10 Marks-2019)*

14) What is water stress? How and why does it differ regionally in India? *(15 Marks-2019)*

2.3 Important Geophysical phenomena such as earthquakes, Tsunami, Volcanic activity, cyclone etc., geographical features and their location-changes in critical geographical features (including water-bodies and ice-caps) and in flora and fauna and the effects of such changes.

1) Why is the world today confronted with a crisis of availability of and access to freshwater resources? *(10 Marks-2023)*

2) Identify and discuss the factors responsible for diversity of natural vegetation in India. Assess the significance of wildlife sanctuaries in rainforest regions of India. *(15 Marks-2023)*

3) Discuss the meaning of colour-coded weather warnings for cyclone-prone areas given by India Meteorological Department. *(10 Marks-2022)*

4) Differentiate the causes of landslides in the Himalayan region and Western Ghats. *(10 Marks-2021)*

5) Mention the global occurrence of volcanic eruptions in 2021 and their impact on regional environment. *(10 Marks-2021)*

6) How do the melting of the Arctic ice and glaciers of the Antarctic differently affect the weather patterns and human activities on the Earth? Explain. *(15 Marks-2021)*

7) How will the melting of Himalayan glaciers have a far-reaching impact on the water resources of India? *(10 Marks-2020)*

8) Examine the status of forest resources of India and its resultant impact on climate change. *(15 Marks-2020)*

9) Discuss the causes of depletion of mangroves and explain their importance in maintaining coastal ecology. *(10 Marks-2019)*

10) How do ocean currents and water masses differ in their impacts on marine life and coastal environment? Give suitable examples. *(15 Marks-2019)*

General Studies- II: Governance, Constitution, Polity, Social Justice and International Relations

1.1 Indian Constitution—historical underpinnings, evolution, features, amendments, significant provisions and basic structure.

- 1) “The Constitution of India is a living instrument with capabilities of enormous dynamism. It is a constitution made for a progressive society”. Illustrate with special reference to the expanding horizons of the right to life and personal liberty. *(15 Marks-2023)*
- 2) Explain the constitutional perspectives of Gender Justice with the help of relevant Constitutional Provisions and case laws. *(15 Marks-2023)*
- 3) “Right of movement and residence throughout the territory of India are freely available to the Indian citizens, but these rights are not absolute.” Comment. *(10 Marks-2022)*
- 4) ‘Constitutional Morality’ is rooted in the Constitution itself and is founded on its essential facets. Explain the doctrine of ‘Constitutional Morality’ with the help of relevant judicial decisions. *(10 Marks-2021)*
- 5) “Parliament’s power to amend the Constitution is a limited power, and it cannot be enlarged into absolute power.” In light of this statement, explain whether Parliament, under Article 368 of the Constitution, can destroy the Basic Structure of the Constitution by expanding its amending power. *(15 Marks-2019)*

1.2 Functions and responsibilities of the Union and the States, issues and challenges pertaining to the federal structure, devolution of powers and finances up to local levels and challenges therein.

- 1) “The states in India seem reluctant to empower urban local bodies both functionally as well as financially.” Comment. *(10 Marks-2023)*
- 2) Account for the legal and political factors responsible for the reduced frequency of using Article 356 by the Union Governments since the mid-1990s. *(15 Marks-2023)*
- 3) Explain the significance of the 101st Constitutional Amendment Act. To what extent does it reflect the accommodative spirit of federalism? *(15 Marks-2023)*
- 4) To what extent, in your opinion, has the decentralisation of power in India changed the governance landscape at the grassroots? *(10 Marks-2022)*

- 5) "While the national political parties in India favour centralisation, the regional parties are in favour of State autonomy." Comment. (15 Marks-2022)
- 6) How have the recommendations of the 14th Finance Commission of India enabled the states to improve their fiscal position? (10 Marks-2021)
- 7) The jurisdiction of the Central Bureau of Investigation (CBI) regarding lodging an FIR and conducting a probe within a particular state is being questioned by various States. However, the power of States to withhold consent to the CBI is not absolute. Explain with special reference to the federal character of India. (15 Marks-2021)
- 8) How far do you think cooperation, competition and confrontation have shaped the nature of federation in India? Cite some recent examples to validate your answer. (10 Marks-2020)
- 9) Indian constitution exhibits centralising tendencies to maintain unity and integrity of the nation. Elucidate in the perspective of the Epidemic Diseases Act, 1897; The Disaster Management Act, 2005 and recently passed Farm Acts. (15 Marks-2020)
- 10) The strength and sustenance of local institutions in India has shifted from their formative phase of 'Functions, Functionaries and Funds' to the contemporary stage of 'Functionality'. Highlight the critical challenges faced by local institutions in terms of their functionality in recent times. (15 Marks-2020)
- 11) From the resolution of contentious issues regarding distribution of legislative powers by the courts, the 'Principle of Federal Supremacy' and 'Harmonious Construction' have emerged. Explain. (10 Marks-2019)
- 12) "The reservation of seats for women in the institutions of local self-government has had a limited impact on the patriarchal character of the Indian Political Process. Comment. (15 Marks-2019)

1.3 Separation of powers between various organs, dispute redressal mechanisms and institutions.

- 1) Judicial Legislation is antithetical to the doctrine of separation of powers as envisaged in the Indian Constitution. In this context justify the filing of large number of public interest petitions praying for issuing guidelines to executive authorities. (15 Marks-2020)
- 2) Do you think that Constitution of India does not accept principle of strict separation of powers rather it is based on the principle of 'checks and balances'? Explain. (10 Marks-2019)

1.4 Comparison of the Indian constitutional scheme with that of other countries.

- 1) Compare and contrast the British and Indian approaches to Parliamentary sovereignty. (10 Marks-2023)
- 2) Critically examine the procedures through which the Presidents of India and France are elected. (15 Marks-2022)
- 3) Analyze the distinguishing features of the notion of Right to Equality in the Constitutions of the USA and India. (15 Marks-2021)
- 4) The judicial systems in India and UK seem to be converging as well as diverging in the recent times. Highlight the key points of convergence and divergence between the two nations in terms of their judicial practices. (10 Marks-2020)
- 5) What can France learn from the Indian Constitution's approach to secularism? (10 Marks-2019)

1.5 Parliament and State legislatures – structure, functioning, conduct of business, powers & privileges and issues arising out of these.

- 1) Discuss the role of Presiding Officers of state legislatures in maintaining order and impartiality in conducting legislative work and in facilitating best democratic practices. (10 Marks-2023)
- 2) Explain the structure of the Parliamentary Committee system. How far have the financial committees helped in the institutionalisation of Indian Parliament? (15 Marks-2023)
- 3) Discuss the role of the Vice-President of India as the chairman of the Rajya Sabha. (10 Marks-2022)
- 4) Discuss the essential conditions for exercise of the legislative powers by the Governor. Discuss the legality of re-promulgation of ordinances by the Governor without placing them before the Legislature. (15 Marks-2022)
- 5) Explain the constitutional provisions under which Legislative Councils are established. Review the working and current status of Legislative Councils with suitable illustrations. (15 Marks-2021)

6) Do Department-related Parliamentary Standing Committees keep the administration on its toes and inspire reverence for parliamentary control? Evaluate the working of such committees with suitable examples. *(15 Marks-2021)*

7) Once a speaker, Always a speaker! Do you think the practice should be adopted to impart objectivity to the office of the Speaker of Lok Sabha? What could be its implications for the robust functioning of parliamentary business in India? *(10 Marks-2020)*

8) Rajya Sabha has been transformed from a 'useless stepney tyre' to the most useful supporting organ in the past few decades. Highlight the factors as well as the areas in which this transformation could be visible. *(15 Marks-2020)*

9) Individual Parliamentarian's role as the national lawmaker is on a decline, which in turn, has adversely impacted the quality of debates and their outcome. Discuss. *(15 Marks-2019)*

1.6 Structure, organization and functioning of the Executive and the Judiciary – Ministries and Departments of the Government; pressure groups and formal/informal associations and their role in the Polity.

1) "Constitutionally guaranteed judicial independence is a prerequisite of democracy". Comment. *(10 Marks-2023)*

2) Discuss the contribution of civil society groups for women's effective and meaningful participation and representation in state legislatures in India. *(15 Marks-2023)*

3) The most significant achievement of modern law in India is the constitutionalization of environmental problems by the Supreme Court." Discuss this statement with the help of relevant case laws. *(10 Marks-2022)*

4) Discuss the desirability of greater representation to women in the higher judiciary to ensure diversity, equity and inclusiveness. *(10 Marks-2021)*

5) "Pressure groups play a vital role in influencing public policy making in India." Explain how the business associations contribute to public policies. *(10 Marks-2021)*

1.7 Salient Features of the Representation of People's Act.

1) Discuss the procedures to decide the disputes arising out of the election of a Member of the Parliament or State Legislature under The Representation of the People Act, 1951. What are the grounds on which the election of any returned candidate may be declared void? What remedy is available to the aggrieved party against the decision? Refer to the case laws. *(15 Marks-2022)*

2) There is a need for simplification of procedure for disqualification of persons found guilty of corrupt practices under the Representation of Peoples Act” Comment. *(10 Marks-2020)*

3) On what grounds a people’s representative can be disqualified under the Representation of People Act, 1951? Also mention the remedies available to such person against his disqualification. *(15 Marks-2019)*

1.8 Appointment to various Constitutional posts, powers, functions and responsibilities of various Constitutional Bodies.

1) Discuss the role of the National Commission for Backward Classes in the wake of its transformation from a statutory body to a constitutional body. *(10 Marks-2022)*

2) Discuss the role of the Election Commission of India in the light of the evolution of the Model Code of Conduct. *(15 Marks-2022)*

3) Though the Human Rights Commissions have contributed immensely to the protection of human rights in India, yet they have failed to assert themselves against the mighty and powerful. Analysing their structural and practical limitations suggests remedial measures. *(15 Marks-2021)*

4) Which steps are required for constitutionalisation of a commission? Do you think imparting constitutionality to the National Commission for Women would ensure greater gender justice and empowerment in India? Give reasons. *(15 Marks-2020)*

5) The Attorney-Genera is the chief legal adviser and lawyer of the Government of India.” Discuss. *(15 Marks-2019)*

1.9 Statutory, regulatory and various quasi-judicial bodies.

1) Who are entitled to receive free legal aid? Assess the role of the National Legal Services Authority (NALSA) in rendering free legal aid in India. *(10 Marks-2023)*

2) Discuss the role of the Competition Commission of India in containing the abuse of dominant position by the Multi-National Corporations in India. Refer to the recent decisions. *(10 Marks-2023)*

3) Recent amendments to the Right to Information Act will have profound impact on the autonomy and independence of the Information Commission”. Discuss *(10 Marks-2020)*

4) “The Central Administration Tribunal which was established for redressal of grievances and complaints by or against central government employees, nowadays is exercising its powers as an independent judicial authority.” Explain. (10 Marks-2019)

2.1 Government policies and interventions for development in various sectors and issues arising out of their design and implementation.

1) The Gati-Shakti Yojana needs meticulous coordination between the government and the private sector to achieve the goal of connectivity. Discuss. (10 Marks-2022)

2) Has digital illiteracy, particularly in rural areas, coupled with lack of Information and Communication Technology (ICT) accessibility, hindered socio-economic development? Examine with justification. (15 Marks-2021)

3) What are the methods used by the Farmer's organisations to influence the policy-makers in India and how effective are these methods? (10 Marks-2019)

4) “In the context of neo-liberal paradigm of development planning, multi-level planning is expected to make operations cost-effective and remove many implementation blockages.”- Discuss. (15 Marks-2019)

2.2 Development processes and the development industry –the role of NGOs, SHGs, various groups and associations, donors, charities, institutional and other stakeholders.

1) The crucial aspect of the development process has been the inadequate attention paid to Human Resource Development in India. Suggest measures that can address this adequacy. (10 Marks-2023)

2) Do you agree with the view that increasing dependence on donor agencies for development reduces the importance of community participation in the development process? Justify your answer. (15 Marks-2022)

3) Can the vicious cycle of gender inequality, poverty and malnutrition be broken through microfinancing of women SHGs? Explain with examples. (10 Marks-2021)

4) “Micro-finance as an anti-poverty vaccine, is aimed at asset creation and income security of the rural poor in India”. Evaluate the role of Self-Help Groups in achieving the twin objectives along with empowering women in rural India. (15 Marks-2020)

5) The need for cooperation among various service sectors has been an inherent component of development discourse. Partnership bridges bring the gap among the sectors. It also sets in motion a culture of 'collaboration' and 'team spirit'. In the light of statements above examine India's development process. *(15 Marks-2019)*

2.3 Welfare schemes for vulnerable sections of the population by the Centre and States and the performance of these schemes; mechanisms, laws, institutions and Bodies constituted for the protection and betterment of these vulnerable sections.

1) Development and welfare schemes for the vulnerable, by its nature, are discriminatory in approach." Do you agree? Give reasons for your answer. *(15 Marks-2023)*

2) The Rights of Persons with Disabilities Act, 2016, remains only a legal document without intense sensitisation of government functionaries and citizens regarding disability. Comment. *(10 Marks-2022)*

3) Reforming the government delivery system through the Direct Benefit Transfer Scheme is a progressive step, but it has its limitations too. Comment. *(10 Marks-2022)*

4) Performance of welfare schemes that are implemented for vulnerable sections is not so effective due to absence of their awareness and active involvement at all stages of policy process – Discuss. *(15 Marks-2019)*

2.4 Issues relating to development and management of Social Sector/Services relating to Health, Education, Human Resources.

1) Skill development programs have succeeded in increasing human resources supply to various sectors. In the context of the statement, analyze the linkages between education, skill and employment. *(15 Marks-2023)*

2) The Right of Children to Free and Compulsory Education Act, 2009, remains inadequate in promoting an incentive-based system for children's education without generating awareness about the importance of schooling. Analyze. *(15 Marks-2022)*

3) Besides being a moral imperative of Welfare State, primary health structure is a necessary pre-condition for sustainable development." Analyze. *(10 Marks-2021)*

4) 'Earn while you learn' scheme needs to be strengthened to make vocational education and skill training meaningful." Comment. *(10 Marks-2021)*

5) “Though women in post-independent India have excelled in various fields, the social attitude towards women and feminist movement has been patriarchal.” Apart from women education and women empowerment schemes, what interventions can help change this milieu? *(15 Marks-2021)*

6) National Education Policy 2020 is in conformity with the Sustainable Development Goal-4 (2030). It intends to restructure and reorient education system in India. Critically examine the statement. *(15 Marks-2020)*

7) In order to enhance the prospects of social development, sound and adequate healthcare policies are needed, particularly in the fields of geriatric and maternal healthcare. Discuss. *(10 Marks-2020)*

8) Despite Consistent experience of High growth, India still goes with the lowest indicators of human development. Examine the issues that make balanced and inclusive development elusive. *(10 Marks-2019)*

2.5 Issues relating to poverty and hunger.

1) Besides the welfare schemes, India needs deft management of inflation and unemployment to serve the poor and the underprivileged sections of the society. Discuss. *(15 Marks-2022)*

2) “The incidence and intensity of poverty are more important in determining poverty based on income alone”. In this context analyze the latest United Nations Multidimensional Poverty Index Report. *(15 Marks-2020)*

3) There is a growing divergence in the relationship between poverty and hunger in India. The shrinking of social expenditure by the government is forcing the poor to spend more on non-food essential items, squeezing their food - budget.- Elucidate. *(10 Marks-2019)*

2.6 Important aspects of governance, transparency and accountability, e-governance- applications, models, successes, limitations, and potential; citizens charters, transparency & accountability and institutional and other measures.

1) e-governance, as a critical tool of governance, has ushered in effectiveness, transparency and accountability in governments. What inadequacies hamper the enhancement of these features? *(10 Marks-2023)*

- 2) To what extent, in your view, the Parliament is able to ensure accountability of the executive in India? *(10 Marks-2021)*
- 3) Can Civil Society and Non-Governmental Organizations present an alternative model of public service delivery to benefit the common citizen. Discuss the challenges of this alternative model. *(15 Marks-2021)*
- 4) “The emergence of Fourth Industrial Revolution (Digital Revolution) has initiated e-governance as an integral part of government”. Discuss. *(10 Marks-2020)*
- 5) Implementation of information and Communication Technology (ICT) based Projects / Programmes usually suffers in terms of certain vital factors. Identify these factors, and suggest measures for their effective implementation. *(10 Marks-2019)*

2.7 Role of civil services in a democracy.

- 1) “Institutional quality is a crucial driver of economic performance”. In this context suggests reforms in the Civil Service for strengthening democracy. *(10 Marks-2020)*

3.1 India and its neighbourhood- relations.

3.2 Bilateral, regional and global groupings and agreements involving India and/or affecting India’s interests.

- 1) ‘Virus of Conflict is affecting the functioning of the SCO’. In the light of the above statement point out the role of India in mitigating problems. *(10 Marks-2023)*
- 2) India is an age-old friend of Sri Lanka.’ Discuss India’s role in the recent crisis in Sri Lanka in the light of the preceding statement. *(10 Marks-2022)*
- 3) Do you think that BIMSTEC is a parallel organisation like the SAARC? What are the similarities and dissimilarities between the two? How are Indian foreign policy objectives realized by forming this new organisation? *(10 Marks-2022)*
- 4) ‘Clean energy is the order of the day.’ Describe briefly India’s changing policy towards climate change in various international fora in the context of geopolitics. *(15 Marks-2022)*
- 5) If the last few decades were of Asia’s growth story, the next few are expected to be of Africa’s.” In the light of this statement, examine India’s influence in Africa in recent years. *(10 Marks-2021)*

6) Critically examine the aims and objectives of SCO. what importance does it hold for India? *(15 Marks-2021)*

7) The newly tri-nation partnership AUKUS is aimed at countering China's ambitions in the Indo-Pacific region. Is it going to supersede the existing partnerships in the region? Discuss the strength and impact of AUKUS in the present scenario. *(15 Marks-2021)*

8) 'Quadrilateral Security Dialogue (QUAD)' is the transforming itself into a trade bloc from a military alliance, in present times - Discuss. *(15 Marks-2020)*

9) 'The time has come for India and Japan to build a strong contemporary relationship, one involving global and strategic partnership that will have a great significance for Asia and the world as a whole.' Comment. *(10 Marks-2019)*

10) The long-sustained image of India as a leader of the oppressed and marginalised nations has disappeared on account of its newfound role in the emerging global order" Elaborate. *(15 Marks-2019)*

3.3 Effect of policies and politics of developed and developing countries on India's interests, Indian diaspora.

1) Indian diaspora has scaled new heights in the West. Describe its economic and political benefits for India. *(10 Marks-2023)*

2) The expansion and strengthening of NATO and a stronger US-Europe strategic partnership works well in India.' What is your opinion about this statement? Give reasons and examples to support your answer. *(15 Marks-2023)*

3) How will the 12U2 (India, Israel, UAE and USA) grouping transform India's position in global politics? *(15 Marks-2022)*

4) The USA is facing an existential threat in the form of a China, that is much more challenging than the erstwhile Soviet Union." Explain. *(10 Marks-2021)*

5) 'Indian diaspora has a decisive role to play in the politics and economy of America and European Countries'. Comment with examples. *(10 Marks-2020)*

6) What is the significance of Indo-US defence deals over Indo-Russian defence deals? Discuss with reference to stability in the Indo-Pacific region. *(15 Marks-2020)*

7) "What introduces friction into the ties between India and the United States is that Washington is still unable to find for India a position in its global strategy, which would

satisfy India's national self-esteem and ambitions" Explain with suitable examples. (15 Marks-2019)

3.4 Important International institutions, agencies and fora- their structure, mandate.

1) Sea is an important Component of the Cosmos'. Discuss in the light of the above statement the role of the IMO (International Maritime Organisation) in protecting environment and enhancing maritime safety and security. (15 Marks-2023)

2) Critically examine the role of WHO in providing global health security during the COVID-19 pandemic. (10 Marks-2020)

3) 'Too little cash, too much politics, leaves UNESCO fighting for life.' Discuss the statement in the light of US' withdrawal and its accusation of the cultural body as being 'anti-Israel bias'. (10 Marks-2019)

General Studies-III: Technology, Economic Development, Biodiversity, Environment, Security and Disaster Management

1.1 Indian Economy and issues relating to planning, mobilisation, of resources, growth, development and employment.

- 1) Faster economic growth requires increased share of the manufacturing sector in GDP, particularly of MSMEs. Comment on the present policies of the Government in this regard. *(10 Marks-2023)*
- 2) Most of the unemployment in India is structural in nature. Examine the methodology adopted to compute unemployment in the country and suggest improvements. *(15 Marks-2023)*
- 3) Distinguish between 'care economy' and 'monetised economy'. How can care economy be brought into monetised economy through women empowerment? *(15 Marks-2023)*
- 4) Explain the difference between computing methodology of India's Gross Domestic Product (GDP) before the year 2015 and after the year 2015. *(10 Marks-2021)*
- 5) Do you agree that the Indian economy has recently experienced V-shaped recovery? Give reasons in support of your answer. *(15 Marks-2021)*
- 6) Define potential GDP and explain its determinants. What are the factors that have been inhibiting India from realising its potential GDP? *(10 Marks-2020)*
- 7) Explain the rationale behind the Goods and Services Tax (Compensation to States) Act of 2017. How has COVID-19 impacted the GST compensation fund and created new federal tensions? *(15 Marks-2020)*
- 8) Enumerate the indirect taxes which have been subsumed in the goods and services tax (GST) in India. Also, comment on the revenue implications of the GST introduced in India since July 2017. *(10 Marks-2019)*
- 9) Do you agree with the view that steady GDP growth and low inflation have left the Indian economy in good shape? Give reasons in support of your arguments. *(10 Marks-2019)*

1.2 Inclusive growth and issues arising from it.

- 1) What is the status of digitalisation in the Indian economy? Examine the problems faced in this regard and suggest improvements. *(10 Marks-2023)*

- 2) Is inclusive growth possible under market economy? State the significance of financial inclusion in achieving economic growth in India. *(10 Marks-2022)*
- 3) The increase in life expectancy in the country has led to newer health challenges in the community. What are those challenges and what steps need to be taken to meet them? *(10 Marks-2022)*
- 4) Economic growth in the recent past has been led by increase in labour productivity." Explain this statement. Suggest the growth pattern that will lead to creation of more jobs without compromising labour productivity. *(15 Marks-2022)*
- 5) "Investment in infrastructure is essential for more rapid and inclusive economic growth. "Discuss in the light of India's experience. *(15 Marks-2021)*
- 6) Explain intra-generational and inter-generational issues of equity from the perspective of inclusive growth and sustainable development. *(10 Marks-2020)*
- 7) It is argued that the strategy of inclusive growth is intended to meet the objectives of inclusiveness and sustainability together. Comment on this statement. *(15 Marks-2019)*

1.3 Government Budgeting.

- 1) Distinguish between Capital Budget and Revenue Budget. Explain the components of both these Budgets. *(10 Marks-2021)*
- 2) The public expenditure management is a challenge to the Government of India in context of budget-making during the post-liberalization period. Clarify it. *(15 Marks-2019)*

1.4 Major crop-cropping patterns in various parts of the country, - different types of irrigation and irrigation systems storage, transport and marketing of agricultural produce and issues and related constraints; e-technology in the aid of farmers.

- 1) How does e-technology help farmers in production and marketing of agricultural produce? Explain it. *(10 Marks-2023)*
- 2) Explain the changes in cropping patterns in India in the context of changes in consumption patterns and marketing conditions. *(15 Marks-2023)*

- 3) What are the main bottlenecks in upstream and downstream process of marketing of agricultural products in India? *(15 Marks-2022)*
- 4) What is Integrated Farming System? How is it helpful to small and marginal farmers in India? *(15 Marks-2022)*
- 5) How and to what extent would micro-irrigation help in solving India's water crisis? *(10 Marks-2021)*
- 6) What are the present challenges before crop diversification? How do emerging technologies provide an opportunity for crop diversification? *(15 Marks-2021)*
- 7) What are the main constraints in transport and marketing of agricultural produce in India? *(10 Marks-2020)*
- 8) What are the major factors responsible for making the rice-wheat system a success? In spite of this success how has this system become bane in India? *(15 Marks-2020)*
- 9) Suggest measures to improve water storage and irrigation systems to make its judicious use under depleting scenarios. *(15 Marks-2020)*
- 10) How far is Integrated Farming System (IFS) helpful in sustaining agricultural production. *(10 Marks-2019)*
- 11) Elaborate the impact of National Watershed Project in increasing agricultural production from water-stressed areas. *(10 Marks-2019)*

1.5 Issues related to direct and indirect farm subsidies and minimum support prices; Public Distribution System- objectives, functioning, limitations, revamping; issues of buffer stocks and food security; Technology missions; economics of animal-rearing.

- 1) What are the direct and indirect subsidies provided to farm sector in India? Discuss the issues raised by the World Trade Organization(WTP) in relation to agricultural subsidies. *(15 Marks-2023)*
- 2) What are the major challenges of Public Distribution System (PDS) in India? How can it be made effective and transparent? *(10 Marks-2022)*
- 3) What are the salient features of the National Food Security Act, 2013? How has the Food Security Bill helped in eliminating hunger and malnutrition in India? *(15 Marks-2021)*

4) What are the reformative steps taken by the Government to make food grain distribution system more effective? (15 Marks-2019)

1.6 Food processing and related industries in India- scope' and significance, location, upstream and downstream requirements, supply chain management.

1) Elaborate the scope and significance of the food processing industry in India. (10 Marks-2022)

2) What are the challenges and opportunities of food processing sector in the country? How can income of the farmers be substantially increased by encouraging food processing? (10 Marks-2020)

3) Elaborate the policy taken by the Government of India to meet the challenges of the food processing sector. (15 Marks-2019)

1.7 Land reforms in India.

1) State the objectives and measures of land reforms in India. Discuss how land ceiling policy on landholding can be considered as an effective reform under economic criteria. (10 Marks-2023)

2) How did land reforms in some parts of the country help to improve the socio-economic conditions of marginal and small farmers? (10 Marks-2021)

1.8 Effects of liberalization on the economy, changes in industrial policy and their effects on industrial growth.

1.9 Infrastructure: Energy, Ports, Roads, Airports, Railways etc.

1) Why is Public Private Partnership (PPP) required in infrastructural projects? Examine the role of PPP model in the redevelopment of Railway Stations in India. (10 Marks-2022)

1.10 Investment models.

1) 7) Explain the meaning of investment in an economy in terms of capital formation. Discuss the factors to be considered while designing a concession agreement between a public entity and a private entity. *(15 Marks-2020)*

2.1 Science and Technology- developments and their applications and effects in everyday life.

1) Discuss several ways in which microorganisms can help in meeting the current fuel shortage. *(10 Marks-2023)*

2) Launched on 25th December, 2021, James Webb Space Telescope has been much in the news since then. What are its unique features which make it superior to its predecessor Space Telescopes? What are the key goals of this mission? What potential benefits does it hold for the human race? *(15 Marks-2022)*

3) How is S-400 air defence system technically superior to any other system presently available in the world? *(10 Marks-2021)*

4) The Nobel Prize in Physics of 2014 was jointly awarded to Akasaki, Amano and Nakamura for the invention of Blue LEDs in 1990s. How has this invention impacted the everyday life of human beings? *(15 Marks-2021)*

5) How is science interwoven deeply with our lives? What are the striking changes in agriculture triggered off by the science-based technologies? *(10 Marks-2020)*

6) COVID-19 pandemic has caused unprecedented devastation worldwide. However, technological advancements are being availed readily to win over the crisis. Give an account of how technology was sought to aid management of the pandemic. *(15 Marks-2020)*

7) How can biotechnology help to improve the living standards of farmers? *(15 Marks-2019)*

2.2 Achievements of Indians in science & technology; indigenization of technology and developing new technology.

1) What is the main task of India's third moon mission which could not be achieved in its earlier mission? List the countries that have achieved this task. Introduce the subsystems in the spacecraft launched and explain the role of the 'Virtual Launch Control Centre' at the Vikram Sarabhai Space Centre which contributed to the successful launch from Sriharikota. *(15 Marks-2023)*

2) What is the basic principle behind vaccine development? How do vaccines work? What approaches were adopted by the Indian vaccine manufacturers to produce COVID-19 vaccines? *(15 Marks-2022)*

3) How was India benefitted from the contributions of Sir M. Visvesvaraya and Dr. M. S. Swaminathan in the fields of water engineering and agricultural science respectively? *(10 Marks-2019)*

4) What is India's plan to have its own space station and how will it benefit our space programme? *(10 Marks-2019)*

2.3 Awareness in the fields of IT, Space, Computers, robotics, nano-technology, bio-technology and issues relating to intellectual property rights.

1) Introduce the concept of Artificial Intelligence (AI). How does AI help clinical diagnosis? Do you perceive any threat to privacy of the individual in the use of AI in the healthcare? *(10 Marks-2023)*

2) What are the research and developmental achievements in applied biotechnology/? How will these achievements help to uplift the poorer sections of the society? *(15 Marks-2021)*

3) What do you understand by nanotechnology and how is it helping in health sector? *(10 Marks-2020)*

4) How is the Government of India protecting traditional knowledge of medicine from patenting by pharmaceutical companies? *(15 Marks-2019)*

3.1 Conservation, environmental pollution and degradation, environmental impact assessment.

1) What is oil pollution? What are its impacts on the marine ecosystem? In what way is oil pollution particularly harmful for a country like India? *(10 Marks-2023)*

2) The adoption of electric vehicles is rapidly growing worldwide. How do electric vehicles contribute to reducing carbon emissions and what are the key benefits they offer compared to traditional combustion engine vehicles? *(15 Marks-2023)*

3) Comment on the National Wetland Conservation Programme initiated by the Government of India and name a few India's wetlands of international importance included in the Ramsar Sites. *(15 Marks-2023)*

- 4) The Intergovernmental Panel on Climate Change(IPCC) has predicted a global sea level rise of about one metre by AD 2100. What would be its impact in India and the other countries in the Indian Ocean region? *(15 Marks-2023)*
- 5) Discuss global warming and mention its effects on the global climate. Explain the control measures to bring down the level of greenhouse gases which cause global warming, in the light of the Kyoto Protocol, 1997. *(15 Marks-2022)*
- 6) Explain the causes and effects of coastal erosion in India. What are the available coastal management techniques for combating the hazard? *(15 Marks-2022)*
- 7) Each year a large amount of plant material, cellulose, is deposited on the surface of Planet Earth. What are the natural processes this cellulose undergoes before yielding carbon dioxide, water and other end products? *(10 Marks-2022)*
- 8) Discuss in detail the photochemical smog emphasizing its formation, effects and mitigation. Explain the 1999 Gothenburg Protocol. *(10 Marks-2022)*
- 9) Explain the mechanism and occurrence of cloudburst in the context of the Indian subcontinent. Discuss two recent examples. *(10 Marks-2022)*
- 10) Do you think India will meet 50 per cent of its energy needs from renewable energy by 2030? Justify your answer. How will the shift of subsidies from fossil fuels to renewables help achieve the above objective? Explain. *(15 Marks-2022)*
- 11) Explain the purpose of the Green Grid Initiative launched at World Leaders Summit of the COP26 UN Climate Change Conference in Glasgow in November 2021. When was this idea first floated in the International Solar Alliance (ISA)? *(10 Marks-2021)*
- 12) Describe the key points of the revised Global Air Quality Guidelines (AQGs) recently released by the World Health Organisation (WHO). How are these different from its last update in 2005? What changes in India's National Clean Air Programme are required to achieve these revised standards? *(10 Marks-2021)*
- 13) Describe the major outcomes of the 26th session of the Conference of the Parties (COP) to the United Nations Framework Convention on Climate Change (UNFCCC). What are the commitments made by India in this conference? *(15 Marks-2021)*
- 14) How does the draft Environment Impact Assessment (EIA) Notification, 2020 differ from the existing EIA Notification, 2006? *(10 Marks-2020)*
- 15) What are the salient features of the Jal Shakti Abhiyan launched by the Government of India for water conservation and water security? *(10 Marks-2020)*

16) Describe the benefits of deriving electric energy from sunlight in contrast to the conventional energy generation. What are the initiatives offered by our Government for this purpose? *(15 Marks-2020)*

17) What are the key features of the National Clean Air Programme (NCAP) initiated by the Government of India? *(15 Marks-2020)*

18) Coastal sand mining, whether legal or illegal, poses one of the biggest threats to our environment. Analyse the impact of sand mining along the Indian coasts, citing specific examples. *(10 Marks-2019)*

19) Define the concept of carrying capacity of an ecosystem as relevant to an environment. Explain how understanding this concept is vital while planning for sustainable development of a region. *(15 Marks-2019)*

4.1 Disaster and disaster management.

1) Dam failures are always catastrophic, especially on the downstream side, resulting in a colossal loss of life and property. Analyse the various causes of dam failures. Give two examples of large dam failures. *(10 Marks-2023)*

2) Discuss about the vulnerability of India to earthquake related hazards. Give examples including the salient features of major disasters caused by earthquakes in different parts of India during the last three decades. *(10 Marks-2021)*

3) Describe the various causes and the effects of landslides. Mention the important components of the National Landslide Risk Management Strategy. *(15 Marks-2021)*

4) Discuss the recent measures initiated in disaster management by the Government of India departing from the earlier reactive approach. *(15 Marks-2020)*

5) Vulnerability is an essential element for defining disaster impacts and its threats to people. How and in what ways can vulnerability to disasters be characterised? Discuss different types of vulnerability with reference to disasters. *(10 Marks-2019)*

6) Disaster preparedness is the first step in any disaster management process. Explain how hazard zonation mapping will help disaster mitigation in the case of landslides. *(15 Marks-2019)*

5.1 Linkages between development and spread of extremism.

1) Winning of 'Hearts and Minds' in terrorism affected areas is an essential step in restoring the trust of the population. Discuss the measures adopted by the Government in this respect as part of the conflict resolution in Jammu and Kashmir. *(10 Marks-2023)*

2) Naxalism is a social, economic and developmental issue manifesting as a violent internal security threat. In this context, discuss the emerging issues and suggest a multilayered strategy to tackle the menace of Naxalism. *(15 Marks-2022)*

3) What are the determinants of left-wing extremism in Eastern part of India? What strategy should Government of India, civil administration and security forces adopt to counter the threat in the affected areas? *(15 Marks-2020)*

5.2 Role of external state and non-state actors in creating challenges to internal security.

1) The use of unmanned aerial vehicles(UAVs) by our adversaries across the borders to ferry arms/ammunitions, drugs, etc., is a serious threat to the internal security. Comment on the measures being taken to tackle this threat. *(10 Marks-2023)*

2) Give out the major sources of terror funding in India and efforts being made to curtail these sources. In the light of this, also discuss the aim and objective of the ' No Money for Terror [NMFT]' Conference recently held at New Delhi in November 2022. *(15 Marks-2023)*

3) Analyse the multidimensional challenges posed by external state and non-state actors, to the internal security of India. Also discuss measures required to be taken to combat these threats. *(15 Marks-2021)*

4) The banning of 'Jammāt-e-Islami' in Jammu and Kashmir brought into focus the role of over-ground workers (OGWs) in assisting terrorist organisations. Examine the role played by OGWs in assisting terrorist organisations in insurgency affected areas. Discuss measures to neutralise influence of OGWs. *(10 Marks-2019)*

5.3 Challenges to internal security through communication networks, role of media and social networking sites in internal security challenges, basics of cyber security; money-laundering and its prevention.

1) What are the different elements of cyber security ? Keeping in view the challenges in cyber security, examine the extent to which India has successfully developed a comprehensive National Cyber Security Strategy. *(15 Marks-2022)*

- 2) Discuss how emerging technologies and globalisation contribute to money laundering. Elaborate measures to tackle the problem of money laundering both at national and international levels. *(10 Marks-2021)*
- 3) Keeping in view India's internal security, analyse the impact of cross-border cyber attacks. Also discuss defensive measures against these sophisticated attacks. *(10 Marks-2021)*
- 4) Discuss different types of cybercrimes and measures required to be taken to fight the menace. *(10 Marks-2020)*
- 5) What is Cyber Dome Project? Explain how it can be useful in controlling internet crimes in India. *(10 Marks-2019)*

5.4 Security challenges and their management in border areas - linkages of organized crime with terrorism.

- 1) Discuss the types of organised crimes. Describe the linkages between terrorists and organised crime that exist at the national and transnational levels. *(10 Marks-2022)*
- 2) What are the maritime security challenges in India? Discuss the organisational, technical and procedural initiatives taken to improve the maritime security. *(10 Marks-2022)*
- 3) Analyse the complexity and intensity of terrorism, its causes, linkages and obnoxious nexus. Also suggest measures required to be taken to eradicate the menace of terrorism. *(15 Marks-2021)*
- 4) For effective border area management, discuss the steps required to be taken to deny local support to militants and also suggest ways to manage favourable perception among locals. *(10 Marks-2020)*
- 5) Analyse internal security threats and transborder crimes along Myanmar, Bangladesh and Pakistan borders, including Line of Control (LoC). Also, discuss the role played by various security forces in this regard. *(15 Marks-2020)*
- 6) Cross-Border movement of insurgents is only one of the several security challenges facing the policing of the border in North-East India. Examine the various challenges currently emanating across the India-Myanmar border. Also, discuss the steps to counter the challenges. *(15 Marks-2019)*

5.5 Various Security forces and agencies and their mandate

- 1) What are the internal security challenges being faced by India? Give out the role of Central Intelligence and Investigative Agencies tasked to counter such threats. *(15 Marks-2023)*

- 2) Indian Government has recently strengthened the anti-terrorism laws by amending the Unlawful Activities (Prevention) Act (UAPA), 1967 and the NIA Act. Analyse the changes in the context of prevailing security environment while discussing the scope and reasons for opposing the UAPA by human rights organisations. *(15 Marks-2019)*

General Studies- IV: Ethics, Integrity and Aptitude

SECTION 'A'

This paper will include questions to test the candidates' attitude and approach to issues relating to integrity, probity in public life and his problem solving approach to various issues and conflicts faced by him in dealing with society. Questions may utilise the case study approach to determine these aspects. The following broad areas will be covered :

1.1 Ethics and Human Interface: Essence, determinants and consequences of Ethics in human actions; dimensions of ethics; ethics - in private and public relationships. Human Values - lessons from the lives and teachings of great leaders, reformers and administrators; role of family society and educational institutions in inculcating values.

- 1) "Corruption is the manifestation of the failure of core values in the society." In your opinion, what measures can be adopted to uplift the core values in the society? *(10 Marks-2023)*
- 2) What were the major teachings of Guru Nanak? Explain their relevance in the contemporary world. *(10 Marks-2023)*
- 3) It is believed that adherence to ethics in human actions would ensure in smooth functioning of an organisation/system. If so, what does ethics seek to promote in human life? How do ethical values assist in the resolution of conflicts faced by him in his day-to-day functioning? *(10 Marks-2022)*
- 4) "Integrity is a value that empowers the human being." Justify with suitable illustration. *(10 Marks-2021)*
- 5) a) Discuss the role of ethics and values in enhancing the following three major components of Comprehensive National Power (CNP) viz. human capital, soft power (culture and policies) and social harmony. *(10 Marks-2020)*
b) "Education is not an injunction, it is an effective and pervasive tool for all round development of an individual and social transformation". Examine the New Education Policy, 2020 (NEP, 2020) in light of the above statement. *(10 Marks-2020)*
- 6) "Hatred is destructive of a person's wisdom and conscience that can poison a nation's spirit.' Do you agree with this view? Justify your answer. *(10 Marks-2020)*
- 7) What teachings of Buddha are most relevant today and why? Discuss. *(10 Marks-2020)*

8) (a) What are the main factors responsible for gender inequality in India? Discuss the contribution of Savitribai Phule in this regard.

(b) “The current internet expansion has instilled a different set of cultural values which are often in conflict with traditional values.’ Discuss. *(10 Marks-2020)*

9) What are the basic principles of public life? Illustrate any three of these with suitable examples. *(10 Marks-2019)*

1.2 Attitude: content, structure, function; its influence and relation with thought and behaviour; moral and political attitudes; social influence and persuasion.

1) Attitude is an important component that goes as input in the development of human beings. How to build a suitable needed for a public servant? *(10 Marks-2021)*

2) A positive attitude is considered to be an essential characteristic of a civil servant who is often required to function under extreme stress. What contributes to a positive attitude in a person? *(10 Marks-2020)*

1.3 Aptitude and foundational values for Civil Service, integrity, impartiality and non-partisanship, objectivity, dedication to public service, empathy, tolerance and compassion towards the weaker-sections.

1) Apart from intellectual competency and moral qualities, empathy and compassion are some of the other vital attributes that facilitate the civil servants to be more competent in tackling the crucial issues or taking critical decisions. Explain with suitable illustrations. *(10 Marks-2022)*

2) Write short notes on Devotion to Duty. *(10 Marks-2022)*

3) (a) Identify five ethical traits on which one can plot the performance of a civil servant. Justify their inclusion in the matrix.

(b) Identify ten essential values that are needed to be an effective public servant. Describe the ways and means to prevent non-ethical behaviour in the public servants. *(10 Marks-2021)*

4) Should impartial and being non-partisan be considered as indispensable qualities to make a successful civil servant? Discuss with illustrations. *(10 Marks-2021)*

1.4 Emotional intelligence-concepts, and their utilities and application in administration and governance.

1) What really matters for success, character, happiness and lifelong achievements is a definite set of emotional skills – your EQ- not just purely cognitive abilities that are measured by conventional IQ tests.” Do you agree with this view ? Give reasons in support of your answer. **(10 Marks-2023)**

2) In case of crisis of conscience does emotional intelligence help to overcome the same without compromising the ethical or moral stand that you are likely to follow? Critically examine. **(10 Marks-2021)**

3) What are the main components of emotional intelligence (EI)? Can they be learned? Discuss. **(10 Marks-2020)**

4) “Emotional Intelligence is the ability to make your emotions work for you instead of against you”. Do you agree with this view? Discuss. **(10 Marks-2019)**

1.5 Contributions of moral thinkers and philosophers from India and world.

1) (a) “The simplest acts of kindness are by far more powerful than a thousand heads bowing in prayer.” – Mahatma Gandhi Given below are the three quotations of great thinkers. What do each of these quotations convey to you in the present context?

(b) “To awaken the people, it is the women who must be awakened. Ones she is on the move, the family moves, the village moves, the nation moves.” – Jawaharlal Nehru

(c) Do not hate anybody, because that hatred that comes out from you must, in the long run, come back to you. If you love, that love will come back to you, completing the circle.” – Swami Vivekanand. **(10 Marks-2023)**

2) What does each of the following quotations mean to you?

a) Ethics is knowing the difference between what you have the right to do and what is right to do.’-Potter Stewart.

(b) “If a country is to be corruption free and become a nation of beautiful minds, I strongly feel there are three key societal members who can make a difference. They are the father, the mother and the teacher.” – Abdul Kalam.

(c) “Judge your success by what you had to give up in order to get it.” Dalai Lama. **(10 Marks-2022)**

3) What does each of the following quotations mean to you?

- (a) "Every work has got to pass through hundreds of difficulties before succeeding. Those that persevere will see the light, sooner or later.-Swami Vivekananda
- (b) "We can never obtain peace in the outer world until and unless we obtain peace within ourselves." – Dalai Lama
- (c) Life doesn't make any sense without interdependence. We need each other, and the sooner we learn that, it is better for us all." -Erik Erikson word **(10 Marks-2021)**

4) What do each of the following quotations mean to you?

- (a) "Condemn none: if you can stretch out a helping hand, do so. If not, fold your hands, bless your brothers, and let them go their own way." – Swami Vivekanand
- (b) "The best way to find yourself is to lose yourself in the service of others." – Mahatma Gandhi
- (c) "A system of morality which is based on relative emotional values is a mere illusion, a thoroughly vulgar conception which has nothing sound in it and nothing true." – Socrates **(10 Marks-2020)**

5) What do each of the following quotations mean to you?

- (a) "An unexamined life is not worth living". – Socrates
- (b) "A man is but a product of his thoughts. What he thinks he becomes." – M.K. Gandhi
- (c) "Where there is righteousness in the heart, there is beauty in the character. When there is beauty in the character, there is harmony in the home. When there is harmony in the home, there is order in the nation. When there is order in the nation, there is peace in the world" – A.P.J. Abdul Kalam **(10 Marks-2019)**

1.6 Public/Civil service values and Ethics in Public administration: Status and problems; ethical concerns and dilemmas in government and private institutions; laws, rules, regulations and conscience as sources of ethical guidance; accountability and ethical governance; strengthening of ethical and moral values in governance; ethical issues in international relations and funding; corporate governance.

- 1) (a) What do you understand by 'moral integrity' and 'professional efficiency in the context of corporate governance in India ? Illustrate with suitable examples.

(b) 'International aid' is an accepted form of helping 'resource-challenged' nations. Comment on 'ethics in contemporary international aid'. Support your answer with suitable examples. **(10 Marks-2023)**

2) In the context of work environment, differentiate between 'coercion' and 'undue influence' with suitable examples. **(10 Marks-2023)**

3) Differentiate 'moral intuition' from 'moral reasoning' with suitable examples. **(10 Marks-2023)**

4) Is conscience a more reliable guide when compared to laws, rules and regulations in the context of ethical decision-making? Discuss. **(10 Marks-2023)**

5) The Rules and Regulations provided to all the civil servants are same, yet there is difference in the performance. Positive minded officers are able to interpret the Rules and Regulations in favour of the case and achieve success, whereas negative minded officers are unable to achieve goals by interpreting the same Rules and Regulations against the case. Discuss with illustrations.

(10 Marks-2022)

6) Online methodology is being used for day-to-day meetings, institutional approvals in the administration and for teaching and learning in education sector to the extent telemedicine in the health sector is getting popular with the approvals of the competent authority. No doubt it has advantages and disadvantages for both the beneficiaries and system at large. Describe and discuss the ethical issues involved in the use of online method particularly to vulnerable section of society. **(10 Marks-2022)**

7) Russia and Ukraine war has been going on for the last seven months. Different countries have taken independent stands and actions keeping in view their own national interests. We are all aware that war has its own impact on the different aspects of society, including human tragedy. What are those ethical issues that are crucial to be considered while launching the war and its continuation so far? Illustrate with justification the ethical issues involved in the given state of affair. **(10 Marks-2022)**

8) Write short notes on (i) Constitutional Morality and (ii) Conflict of Interest. **(10 Marks-2022)**

9) In contemporary world, corporate sector's contribution in generating wealth and employment is increasing. In doing so, they are bringing in unprecedented onslaught on the climate, environmental sustainability and living conditions of human beings. In this background, do you Responsibility (CSR) is efficient and sufficient enough to fulfill the social roles and responsibilities needed in the corporate work mandated? Critically examine. **(10 Marks-2022)**

10) (a) Impact of digital technology as reliable source of input for rational decision-making is debatable issue. Critically evaluate with suitable example.

(b) Besides domain knowledge, a public official needs innovativeness and creativity of a high order as well while resolving ethical dilemmas. Discuss with suitable example. *(10 Marks-2021)*

11) “Refugees should not be turned back to the country where they would face persecution or human right violation.” Examine the statement with reference to ethical dimension being violated by the nation claiming to be democratic with open society. *(10 Marks-2021)*

12) An independent and empowered social audit mechanism is an absolute must in every sphere of public service, including judiciary, to ensure performance, accountability and ethical conduct. Elaborate. *(10 Marks-2021)*

13) “The will to power exists, but it can be tamed and be guided by rationality and principles of moral duty.’ Examine this statement in the context of international relations. *(10 Marks-2020)*

14) Distinguish between laws and rules. Discuss the role of ethics in formulating them. *(10 Marks-2020)*

15) a) What is meant by the term ‘constitutional morality’? How does one uphold constitutional morality?

b) What is meant by ‘crisis of conscience’? How does it manifest itself in the public domain? *(10 Marks-2019)*

1.7 Probity in Governance: Concept of public service; Philosophical basis of governance and probity; Information sharing and transparency in government, Right to Information, Codes of Ethics, Codes of Conduct, Citizen’s Charters, Work culture, Quality of service delivery, Utilization of public funds, challenges of corruption.

1) Probity is essential for an effective system of governance and socio-economic development.’ Discuss. *(10 Marks-2023)*

2) Explain the term social capital. How does it enhance good governance? *(10 Marks-2023)*

3) Wisdom lies in knowing what to reckon with and what to overlook. An officer being engrossed with the periphery, ignoring the core issues before him, is no rare in the bureaucracy. Do you agree that such preoccupation of an administrator leads to travesty of

justice to the cause of effective service delivery and good governance? Critically evaluate. **(10 Marks-2022)**

4) What do you understand by term 'good governance'? How far recent initiatives in terms of e-Governance steps taken by the State have helped the beneficiaries? Discuss with suitable examples. **(10 Marks-2022)**

5) Write short notes on (i) Probity in public life and (ii) Challenges of Digitalisation. **(10 Marks-2022)**

6) Whistle blower, who reports corruption and illegal activities, wrongdoing and misconduct to the concerned authorities, runs the risk of being exposed to grave danger, physical harm and victimization by the vested interests, accused persons and his team. What policy measures would you suggest to strengthen protection mechanism to safeguard the whistle blower? **(10 Marks-2022)**

7) What do you understand by the term 'public servant'? Reflect on the expected role of public servant. **(10 Marks-2019)**

8) a) Effective utilization of public funds is crucial to meet development goals. Critically examine the reasons for under-utilization and mis-utilization of public funds and their implications.

b) "Non-performance of duty by a public servant is a form of corruption". Do you agree with this view? Justify your answer. **(10 Marks-2019)**

9) (a) Explain the basic principles of citizens charter movement and bring out its importance.
(b) There is a view that the Official Secrets Act is an obstacle to the implementation of Right to Information Act. Do you agree with the view? Discuss. **(10 Marks-2019)**

10) What do you understand by probity in governance? Based on your understanding of the term, suggest measures for ensuring probity in government. **(10 Marks-2019)**

SECTION 'B'

Case Studies

This paper will include questions to test the candidates' attitude and approach to issues relating to integrity, probity in public life and his problem solving approach to various issues and conflicts faced by him in dealing with society. Questions may utilise the case study approach to determine these aspects. The following broad areas will be covered :

1.1 Ethics and Human Interface: Essence, determinants and consequences of Ethics in-human actions; dimensions of ethics; ethics - in private and public relationships. Human Values - lessons from the lives and teachings of great leaders, reformers and administrators; role of family society and educational institutions in inculcating values.

1) You hold a responsible position in a ministry in the government. One day in the morning you received a call from the school of your 11-year-old son that you are required to come and meet the Principal. You proceed to the school and find your son in the Principal's office. The Principal informs you that your son had been found wandering aimlessly in the grounds during the time classes were in progress. The class teacher further informs you that your son has lately become a loner and did not respond to questions in the class, he had also been unable to perform well in the football trials held recently. You bring your son back from the school and in the evening, you along with your wife try to find out the reasons for your son's changed behaviour. After repeated cajoling, your son shares that some children had been making fun of him in the class as well as in the WhatsApp group of the students by calling him stunted, duh and a frog. He tells you the names of a few children who are the main culprits but pleads with you to let the matter rest.

After a few days, during a sporting event, where you and your wife have gone to watch your son play, one of your colleague's son shows you a video in which students have caricatured your son. Further, he also points out to the perpetrators who were sitting in the stands. You purposefully walk past them with your son and go home. Next day, you find on social media, a video denigrating you, your son and even your wife, stating that you engaged in physical bullying of children on the sports field.

The video became viral on social media. Your friends and colleagues began calling you to find out the details. One of your juniors advised you to make a counter video giving the background and explaining that nothing had happened on the field. You, in turn posted a video which you have captured during the sporting event, identifying the likely perpetrators who were responsible for your son's predicament. You have also narrated what has actually happened in the field and made attempts to bring out the adverse effects of the misuse of social media.

- (a) Based on the above case study, discuss the ethical issues involved in the use of social media.
- (b) Discuss the pros and cons of using social media by you to put across the facts to counter the fake propaganda against your family. (20 Marks-2023)

1.2 Attitude: content, structure, function; its influence and relation with thought and behaviour; moral and political attitudes; social influence and persuasion.

1.3 Aptitude and foundational values for Civil Service, integrity, impartiality and non-partisanship, objectivity, dedication to public service, empathy, tolerance and compassion towards the weaker-sections.

1) At 9 pm on Saturday evening, Rashika, a Joint Secretary, was still engrossed in her work in her office. Her husband, Vikram, is an executive in an MNC and frequently out of town in connection with his work. Their two children aged 5 and 3 are looked after by their domestic helper. At 9:30 pm her superior, Mr. Suresh calls her and asks her to prepare a detailed note on an important matter to be discussed in a meeting in the Ministry. She realises, that she will have to work on Sunday to finish the additional task given by her superior.

She reflects on how she had looked forward to this posting and had worked long hours for months to achieve it. She had kept the welfare of people uppermost in discharging her duties. She feels that she has not done enough justice to her family and she has not fulfilled her duties in discharging essential social obligations. Even as recently as last month she had to leave her sick child in the nanny's care as she had to work in the office. Now, she feels that she must draw a line, beyond which her personal life should take precedence over her professional responsibilities. She thinks that there should be reasonable limits to the work ethics such as punctuality, hard work, dedication to duty and selfless service.

- (a) Discuss the ethical issues involved in this case.
- (b) Briefly describe at least four laws that have been enacted by the Government with respect to providing a healthy, safe and equitable working environment for women.
- (c) Imagine you are in a similar situation. What suggestions would you make to mitigate such working conditions? (20 Marks-2023)
- 2) Vinod is an honest and sincere IAS officer. Recently, he has taken over as Managing Director of the State Road Transport Corporation, his sixth transfer in the past three years. His peers acknowledge his vast knowledge, affability and uprightness.

The Chairman of the State Road Transport Corporation is a powerful politician and is very close to the Chief Minister. Vinod comes to know about many alleged irregularities of the Corporation and the high-handedness of the Chairman in financial matters.

A Board Member of the Corporation belonging to the Opposition Party meets Vinod and hands over a few documents along with a video recording in which the Chairman appears to be demanding bribe for placing a huge order for the supply of QMR tyres. Vinod recollects the Chairman expediting clearing of pending bills of QMR tyres.

Vinod confronts the Board Member as to why he is shying away from exposing the Chairman with the so-called solid proof he has with him. The member informs him that the Chairman refuses to yield to his threats. He adds that Vinod may earn recognition and public support if he himself exposes the Chairman. Further, he tells Vinod that once his party comes to power, Vinod's professional growth would be assured.

Vinod is aware that he may be penalized if he exposes the Chairman and may further be transferred to a distant place. He knows that the Opposition Party stands a better chance of coming to power in the forthcoming elections.

However, he also realizes that the Board Member is trying to use him for his own political gains.

- (a) As a conscientious civil servant, evaluate the options available to Vinod.
- (b) In the light of the above case, comment upon the ethical issues that may arise due to the politicization of bureaucracy. *(20 Marks-2023)*

3) Ramesh is State Civil Services Officer who got the opportunity of getting posted to the capital of a border State after rendering 20 years of service. Ramesh's mother has recently been detected cancer and has been admitted in the leading cancer hospital of the city. His two adolescent children have also got admission in one of the best public schools of the town. After settling down in his appointment as Director in the Home Department of the State, Ramesh got confidential report through intelligence sources that illegal migrants are infiltrating in the State from the neighbouring country. He decided to personally carry out surprise check of the border posts along with his Home Department team. To his surprise, he caught red-handed two families of 12 members infiltrated with the connivance of the security personnel at the border posts. On further inquiry and investigation, it was found that after the migrants from neighbouring country infiltrate, their documentation like Aadhaar Card, Ration Card and Voter Card are also forged and they are made to settle down in a particular area of the State.

Ramesh prepared the detailed and comprehensive report and submitted to the Additional Secretary of the State.

However, he has summoned by the Additional Home Secretary after a week and was instructed to withdraw the report. The Additional Home Secretary informed Ramesh that the report submitted by him has not been appreciated by the higher authorities. He further cautioned him that if he fails to withdraw the confidential report, he will not only be posted out from the prestigious appointment from the State capital but his further promotion which is due in near future will also get in jeopardy.

- (a) What are the options available to Ramesh as the Director of the Home Department of the bordering State?
- (b) What option should Ramesh adopt and why?
- (c) Critically evaluate each of the options.
- (d) What are the ethical dilemmas being faced by Ramesh?
- (e) What policy measures would you suggest to combat the menace of infiltration of illegal migrants from the neighbouring country? (20 Marks-2022)

4) Sunil is a young civil servant and has a reputation for his competence, integrity, dedication and relentless pursuit of difficult and onerous jobs. Considering his profile, he was picked up by his bosses to handle a very challenging and sensitive assignment. He was posted in a tribal dominated district notorious for illegal sand mining. Excavating sand from river belt and transporting through trucks and selling them in black market was rampant. This illegal sand mining mafia was operating with the support of local functionaries and tribal musclemen who in turn were bribing selected poor tribals and had kept the tribals under fear and intimidation.

Sunil being a sharp and energetic officer immediately grasped the ground realities and the modus operandi followed by the mafia through their devious and dubious mechanism. On making inquiries, he gathered that some of their own office employees are in hand and glove with them and have developed close unholy nexus. Sunil initiated stringent action against them and started conducting raids on their illegal operations of movement of trucks filled with sand. The mafia got rattled as not many officers in the past had taken such steps against the mafia. Some of the office employees who were allegedly close to mafia informed them that the officer is determined to clean up the mafia's illegal sand mining operations in that the district and may cause them irreparable damage.

The mafia turned hostile and launched counter-offensive. The tribal musclemen and mafia started threatening him with dire consequences. His family (wife and old mother) were stalked and were under virtual surveillance and thus causing mental torture, agony and stress to all

of them. The matter assumed serious proportions when a musclemans came to his office and threatened him to stop raids, etc., otherwise, his fate will not be different than some of his predecessors (ten years back one officer was killed by the mafia).

- (a) Identify the different options available to Sunil in attending to this situation.
- (b) Critically evaluate each of the options listed by you.
- (c) Which of the above, do you think, would be the most appropriate for Sunil to adopt and why? (20 Marks-2021)

5) Rampura, a remote district inhabited by a tribal population, is marked by extreme backwardness and abject poverty. Agriculture is the mainstay of the local population, though it is primarily subsistence due to the very small land holdings. There is insignificant industrial or mining activity. Even the targeted welfare programs have inadequately benefited the tribal population. In this restrictive scenario, the youth has begun to migrate to other states to supplement the family income. Plight of minor girls is that their parents are persuaded by labour contractors to send them to work in the BT cotton farms of a nearby state. The soft fingers of the minor girls are well suited for plucking the cotton. The inadequate living and working conditions in these farms have caused serious health issues for the minor girls. NGOs in the districts of domicile and the cotton farms appear to be compromised and have not effectively espoused the twin issues of child labour and development of the area.

You are appointed as the District Collector of Rampura. Identify the ethical issues involved. Which specific steps will you initiate to ameliorate the conditions of minor girls of your district and to improve the over-all economic scenario in the district?(20 Marks-2020)

6) You are a municipal commissioner of a large city, having the reputation of a very honest and upright officer. A huge multipurpose mall is under construction in your city in which a large number of daily wage earners are employed. One night, during monsoons, a big chunk of the roof collapsed causing instant death of four labourers including two minors. Many more were seriously injured requiring immediate medical attention. The mishap resulted in a big hue and cry, forcing the government to institute an enquiry.

Your preliminary enquiry has revealed a series of anomalies. The material used for the construction was of poor quality. Despite the approved building plans permitting only one basement, an additional basement has been constructed. This was overlooked during the periodic inspections by the building inspector of the municipal corporation. In your enquiry, you noticed that the construction of the mall was given the green signal despite encroaching on areas earmarked for a green belt and a slip road in the Zonal Master Plan of the city. The permission to construct the mall was accorded by the previous Municipal Commissioner, who is not only your senior and well-known to you professionally, but also a good friend.

Prima facie, the case appears to be of a widespread nexus between officials of the Municipal Corporation and the builders. Your colleagues are putting pressure on you to go slow in the enquiry. The builder, who is rich and influential, happens to be a close relative of a powerful minister in the state cabinet. The builder is persuading you to hush up the matter, promising you a fortune to do so. He also hinted that this matter is not resolved at the earliest in his favour there is somebody in his office who is waiting to file a case against you under the POSH Act.

Discuss the ethical issues involved in the case. What are the options available to you in this situation? Explain your selected course of action. *(20 Marks-2020)*

7) Migrant workers have always remained at the socio-economic margins of our society, silently serving as the instrumental labour force of urban economics. The pandemic has brought them into national focus.

On announcement of a countrywide lockdown, a very large number of migrant workers decided to move back from their places of employment to their native villages. The non-availability of transport created its own problems. Added to this was the fear of starvation and inconvenience to their families. This caused, the migrant workers to demand wages and transport facilities for returning to their villages. Their mental agony was accentuated by multiple factors such as a sudden loss of livelihood, possibility of lack of food and inability to assist in harvesting their rabi crop due to not being able to reach home in time. Reports of inadequate response of some districts in providing the essential boarding and lodging arrangements along the way multiplied their fears.

You have learnt many lessons from this situation when you were tasked to oversee the functioning of the District Disaster Relief Force in your district. In your opinion what ethical issues arose in the current migrant crisis? What do you understand by an ethical care giving state?

What assistance can the civil society render to mitigate the sufferings of migrants in similar situations? *(20 Marks-2020)*

8) You are heading the rescue operations in an area affected by severe natural calamity. Thousands of people are rendered homeless and deprived of food, drinking water and other basic amenities. Rescue work has been disrupted by heavy rainfall and damage to supply routes. The local people are seething with anger against the delayed limited rescue operations. When your team reaches the affected area, the people there heckle and even assault some of the team members. One of your team members is even severely injured. Faced with this crisis, some team members plead with you to call off the operations fearing threats to their life.

In such trying circumstances, what will be your response? Examine the qualities of a public servant which will be required to manage the situation. *(20 Marks-2019)*

9) In a modern democratic polity, there is the concept of the political executive and permanent executive. Elected people's representatives form the political executive and bureaucracy forms the permanent executive. Ministers frame policy decisions and bureaucrats execute these. In the initial decades after independence, the relationship between the permanent executive and the political executive were characterized by mutual understanding, respect and cooperation, without encroaching upon each other's domain.

However, in the subsequent decades, the situation has changed. There are instances of the political executive insisting upon the permanent executive to follow its agenda. Respect for an appreciation of upright bureaucrats has declined. There is an increasing tendency among the political executive to get involved in routine administrative matters such as transfers, posting etc. Under this scenario, there is a definitive trend towards 'politicization of bureaucracy'. The rising materialism and acquisitiveness in social life has also adversely impacted upon the ethical values of both the permanent executive and the political executive.

What are the consequences of this 'politicization of bureaucracy'? Discuss. (20 Marks-2019)

1.4 Emotional intelligence-concepts, and their utilities and application in administration and governance.

1) You have just been appointed as Additional Director General of Central Public Works Department. The Chief Architect of your division, who is to retire in six months, is passionately working on a very important project, the successful completion of which would earn him a lasting reputation for the rest of his life.

A new lady architect. Seema, trained at Manchester School of Architecture, UK joined as Senior Architect in your division. During the briefing about the project, Seema made some suggestions which would not only add value to the project, but would also reduce completion time. This has made the Chief Architect insecure and he is constantly worried that all the credit will go to her. Subsequently, he adopted a passive and aggressive behaviour towards her and has become disrespectful to her. Seema felt it embarrassing as the Chief Architect left no chance of humiliating her. He would very often correct her in front of other colleagues and raise his voice while speaking to her. This continuous harassment has resulted in her losing confidence and self-esteem. She felt perpetually tensed, anxious and stressed. She appeared to be in awe of him since he has had a long tenure in the office and has vast experience in the area of her work.

You are aware of her outstanding academic credentials and career record in her previous organisations. However, you fear that this harassment may result in compromising her much needed contribution in this important project and may adversely impact her emotional well-being. You have also come to know from her peers that she is contemplating tendering her resignation.

- (a) What are the ethical issues involved in the above case?
- (b) What are the options available to you in order to complete the project as well as to retain Seema in the organization?
- (c) What would be your response to Seema's predicament? What measures would you institute to prevent such occurrences from happening in your organization? *(20 Marks-2023)*

2) Pawan is working as an officer in the State Government for the last ten years. As a part of routine transfer, he was posted to another department. He joined in a new office along with five other colleagues. The head of the office was a senior officer conversant with the functioning of the office. As a part of general inquiry, Pawan gathered that his senior officer carries the reputation of being difficult and insensitive person having his own disturbed family life. Initially, all seem to go well. However, after some time Pawan felt that the senior officer was belittling him and at times unreasonable.

Whatever suggestions given or views expressed by Pawan in the meetings were summarily rejected and the senior officer would express displeasure in the presence of others. It became a pattern of boss's style of functioning to show him in bad light highlighting his shortcomings and humiliating publically. It became apparent that though there are no serious work-related problems/shortcomings, the senior officer was always on one pretext or the other and would scold and shout at him. The continuous harassment and public criticism of Pawan resulted in loss of confidence, self-esteem and equanimity.

Pawan realized that his relations with his senior officer are becoming more toxic and due to this, he felt perpetually tensed, anxious and stressed. His mind was occupied with negativity and caused him mental torture, anguish and agony. Eventually, it badly affected his personal and family life. He was no longer joyous, happy and contented even t home. Rather without any reason he would loose his temper with his wife and other family members. The family environment was no longer pleasant and congenial. His wife who was always supportive to him also became a victim of his negativity and hostile behaviour. Due to harassment and humiliation suffering by him in the office, comfort and happiness virtually vanished from his life. Thus it damaged his physical and mental health.

- (a) What are the options available with Pawan to cope with the situation?
- (b) What approach Pawan should adopt for bringing peace, tranquillity and congenial environment in the office and home?
- (c) As an outsider, what are your Suggestions for both boss and subordinate to overcome this situation and for improving the work performance mental and emotional hygiene?
- (d) In the above scenario, what type of training would you suggest for at various levels in the government offices? *(20 Marks-2021)*

1.5 Contributions of moral thinkers and philosophers from India and world.

1.6 Public/Civil Service Values and Ethics in Public Administration: Status and problems; ethical concerns and dilemmas in government and private institutions; laws, rules, regulations and conscience as sources of ethical guidance; accountability and ethical governance; strengthening of ethical and moral values in governance; ethical issues in international relations and funding; corporate governance.

1) You are working as an executive in a nationalized bank for several years. One day one of your close colleagues tells you that her father is suffering from heart disease and needs surgery immediately to survive. She also tells you that she has no insurance and the operation will cost about Rs. 10 lakh. You are also aware of the fact that her husband is no more and that she is from a lower middle class family. You are empathetic about her situation. However, apart from expressing your sympathy, you do not have the resources to fund her. A few weeks later, you ask her about the well-being of her father and she informs you about his successful surgery and that he is recovering. She then confides in you that the bank manager was kind enough to facilitate the release of Rs. 10 lakh from a dormant account of someone to pay for the operation with a promise that it should be confidential and be repaid at the earliest. She has already started paying it back and will continue to do so until it is all returned.

(a) What are the ethical issues involved?

(b) Evaluate the behavior of the bank manager from an ethical point of view.

(c) How would you react to the situation? (20 Marks-2023)

2) A landslide occurred in the middle of the night on 20th July, 2023 in a remote mountain hamlet, approximately 60 kilometres from Uttarkashi. The landslide was caused by torrential rains and has resulted in large-scale destruction of property and life. You, as district magistrate of the area, have rushed to the spot with a team of doctors, NGOs, media and police along with numerous support staff to oversee the rescue operations.

A man came running to you with a request for urgent medical help for his pregnant wife who is in labor and is losing blood. You directed your medical team to examine his wife. They return and convey to you that this woman needs blood transfusion immediately. Upon enquiry, you come to know that a few blood collection bags and blood group test kits are

available in the ambulance accompanying your team. Few people of your team have already volunteered to donate blood.

Being a physician who has graduated from AIIMS, you know that blood for transfusion needs to be procured only through a recognized blood bank.

Your team members are divided on this issue; some favor transfusion while some others oppose it. The doctors in the team are ready to facilitate the delivery provided they are not penalized for transfusion. Now you are in a dilemma. Your professional training emphasizes on prioritizing service to humanity and saving lives of individuals.

(a) What are the ethical issues involved in this case?

(b) Evaluate the options available to you, being District Magistrate of the area. *(20 Marks-2023)*

3) Prabhat was working as Vice President (Marketing) at Sterling Electric Ltd., a reputed multinational company. But presently the company was passing through difficult times as the sales were continuously showing a downward trend in the last two quarters. His division, which hitherto had been a major revenue contributor to the company's financial health, was now desperately trying to procure some big government order for them. But their best efforts did not yield any positive success or breakthrough.

His was a professional company and his local bosses were under pressure from their London-based HO to show some positive results. In the last performance review meeting taken by the Executive Director (India Head), he was reprimanded for his poor performance. He assured them that his division is working on a special contract from the Ministry of Defence for a secret installation near Gwalior and tender is being submitted shortly.

He was under extreme pressure and he was deeply perturbed. What aggravated the situation further was a warning from the top that if the deal is not clinched in favour of the company, his division might have to be closed and he may have to quit his lucrative job.

There was another dimension which was causing him deep mental torture and agony. This pertained to his personal precarious financial health. He was a single earner in the family with two school-college going children and his old ailing mother. The heavy expenditure on education and medical was causing a big strain to his monthly pay packet. Regular EMI for housing loan taken from bank unavoidable and any default would render him liable for severe legal action.

In the above backdrop, he was hoping for some miracle to happen. There was a sudden turn of events. His Secretary informed that a gentleman Subhas Verma wanted to see him as he was interested in the position of Manager which was to be filled by him in the company. He further

brought to his notice that his CV has been received through the office of the Minister of Defence.

During interview of the candidate-Subhash Verma, he found him technically sound, resourceful and experienced marketer. He seemed to be well-conversant with tendering procedures and having knack of follow-up and liaising in this regard Prabhat felt that he was better choice than the rest of the candidates who were recently interviewed by him in the last few days.

Subhash Verma also indicated that he was in possession of the copies of the bid documents that the Unique Electronics Ltd. would be submitting the next day to the Defence Ministry for their tender. He offered to hand over those documents subject to his employment in the company on suitable terms and conditions. He made it clear that in the process, the Sterling Electric Ltd. could outbid their rival company and get the bid and hefty Defence Ministry order. He indicated that it will be win-win situation for both-him and the company.

Prabhat was absolutely stunned. It was a mixed feeling of shock and thrill. He was uncomfortable and perspiring. If accepted, all his problems would vanish instantly and he may be rewarded for securing the much awaited tender and thereby boosting company's sales and financial health. He was in a fix as to the future course of action. He was wonder-struck at the guts of Subhash Verma in having surreptitiously removing his own company papers and offering to the rival company for a job. Being an experienced person, he was examining the pros and cons of the proposal/situation and he asked him to come the next day.

(a) Discuss the ethical issues involved in the case.

(b) Critically examine the options available to Prabhat in the above situation.

(c) Which of the above would be the most appropriate for Prabhat and why? (20 Marks-2022)

4) The Supreme Court has banned mining in the Aravalli Hills to stop degradation the forest cover and to maintain ecological balance. However, the stone mining to still prevalent in the border district of the affected State with connivance of certain corrupt forest officials and politicians. Young and dynamic SP who was recently posted in the affected district promised to himself to stop this menace. In one of his surprise checks with his team, he found loaded truck with stone trying to escape the mining area. He tried to stop the truck but the truck driver overrun the police officer, killing him on the spot and thereafter managed to flee. Police filed FIR but no breakthrough was achieved in the case for almost three months. Ashok who was the Investigative Journalist working with leading TV channel, suo moto started investigating the case. Within one month, Ashok got breakthrough by interacting with local people, stone mining masia and government officials. He prepared his investigative story and presented to the CMD of the TV channel. He exposed in his investigative report the complete nexus of stone mafia working with blessing of corrupt police and civil officials and politicians.

The politician who was involved in the mafia was no one else but local MLA who was considered to be very close to the Chief Minister. After going through the investigative report, the CMD advised Ashok to drop the idea of making the story public through electronic media. He informed that the local MLA was not only the relative of the owner of the TV channel but also had unofficially 20 percent share in the channel. The CMD further informed Ashok that his further promotion and hike in pay will be taken care of in addition the soft loan of 10 lakhs which he has taken from the TV channel for his son's chronic disease will be suitably adjusted if he hands over the investigative report to him.

- (a) What are the options available with Ashok to cope up with the situation?
- (b) Critically evaluate/examine each of the options identified by Ashok.
- (c) What are the ethical dilemmas being faced by Ashok?
- (d) Which of the options, do you think, would be the most appropriate for Ashok to adopt and why?
- (e) In the above scenario, what type of training would you suggest for police officers posted to such districts where stone mining illegal activities are rampant? *(20 Marks-2022)*

5) You have done MBA from a reputed institution three years back but could not get campus placement due to COVID-19 generated recession. However, after a lot of persuasion and series of competitive tests including written and interview, you managed to get a job in a leading shoe company. You have ageing parents who are dependent and staying with you. You also recently got married after getting this decent job. You were allotted the Inspection Section which is responsible for clearing the final product. In first one year, you learnt your job well and was appreciated for your performance by the management. The company is doing good business for last five years in domestic market and this year it is decided even to export to Europe and Gulf countries. However, one large consignment to Europe was rejected by their Inspecting Team due to certain poor quality and was sent back. The top management ordered that the consignment to be cleared for the domestic market. As a part of Inspecting Team, you observed the glaring poor quality and brought to the knowledge of the Team Commander. However, the top management advised all the members of the team to overlook these defects as the management cannot bear such a huge loss. Rest of the team members except you promptly signed and cleared the consignment for domestic market, overlooking glaring defects. You again brought to the knowledge of the Team Commander that such consignment, if cleared even for domestic market, will tarnish the image and reputation of the company and will be counter-productive in the long run. However, you were further advised by the top management that if you do not clear the consignment, the company will not hesitate to terminate your services citing certain innocuous reasons.

- (a) Under the given conditions, what are the options available to you as a member of the Inspecting Team?
- (b) Critically evaluate each of the options listed by you.
- (c) What option would you adopt and why?
- (d) What are the ethical dilemmas being faced by you?
- (e) What can be the consequences of overlooking the observations raised by the Inspecting Team? (20 Marks-2022)

6) You are appointed as an officer heading the section in Environment Pollution Control Board to ensure compliance and its follow-up. In that region, there were large number of small and medium industries which had been granted clearance. You learnt that these industries provide employment to many migrant worker. Most of the industrial units have got environmental clearance certificate in their possession. The environmental clearance seeks to curb industries and projects that supposedly hamper environment and living species in the region, But in practice, most of these units remain to be polluting units in several ways like air, water and soil pollution. As such, local people encountered persistent health problems.

It was confirmed that majority of the industries were violating environmental compliance. You issued notice to all the industrial units to apply for fresh environmental clearance certificate from the competent authority. However, your action met with hostile response from a section of the industrial units, other vested interest persons and a section of the local politicians. The workers also became hostile to you as they felt that your action would lead to the closure of these industrial units, and the resultant unemployment will lead to insecurity uncertainty in their livelihood. Many owners of the industries approached you with the plea that you should not initiate harsh action as it would compel them their units, and cause huge financial loss, shortage of their products in the market. These would obviously add to the sufferings of the labourers and the consumers alike.

The labour union also sent you representation requesting against the closure of the units. You simultaneously started receiving threats from unknown corners. You however received supports from some of your colleagues, who advised you to act freely to ensure environmental compliance. Local NGOs also came to your support and they demanded the closure of the polluting units immediately.

- (a) What are the options available to you under the given situation?
- (b) Critically examine the options listed by you.
- (c) What type of mechanism would you suggest to ensure environmental compliance?
- (d) What are the ethical dilemmas you faced in exercising your option? (20 Marks-2022)

7) You are Vice Principal of a degree college in one of the middle – class towns. Principal has recently retired and management is looking for his replacement. There are also feelers that the management may promote you as Principal. In the meantime, during annual examination the flying squad came from the university caught two students red-handed involving in unfair means. A senior lecturer of the college was personally helping these student in this act. This senior lecturer also happens to be close to the management. One of the students was son of a local politician who was responsible in getting college affiliated to the present reputed university. The second student was son of a local businessman who has donated maximum funds for running of the college. You immediately informed the management regarding this unfortunate incident. The management told you to resolve the issue with flying squad at any cost. They further said that such incident will not only tarnish the image of the college but also the politician and businessman are very important personalities for the functioning of the college. You were also given hint that your further promotion to Principal depends on your capability in resolving this issue with flying squad. In the meantime, you were intimidated by your administrative officer that certain members of the student union are protesting outside the college gate against the senior lecturer and the students involved in this incident and demanding strict action against defaulters.

(a) Discuss the ethical issues involved in the case.

(b) Critically examine the options available with you as Vice Principal. What option will you adopt and why? (20 Marks-2021)

8) An elevated corridor is being constructed to reduce traffic congestion in the capital of a particular state. You have been selected as project manager of this prestigious project on your professional competence and experience. The deadline is to complete the project in next two years by 20 June, 2021, since this project is to be inaugurated by the Chief Minister before the elections are announced in the second week of July 2021. While carrying out the surprise inspection by inspecting team, a minor crack was noticed in one of the piers of the elevated corridor possibly due to poor material used. You immediately informed the chief engineer and stopped further work. It was assessed by you that minimum three piers of the elevated corridor have to be demolished and reconstructed. But this process will delay the project minimum by four to six months.

But the chief engineer overruled the observation of inspecting team on the ground that it was a minor crack which will not in any way impact the strength and durability of the bridge. He ordered you to overlook the observation of inspecting team and continue working with same speed and tempo. He informed you that the minister does not want any delay as he wants the chief Minister to inaugurate the elevated corridor before the elections are declared. Also informed you that the contractor is far relative of the minister and he wants him to finish the project. He also gave you hint that your further promotion as additional chief engineer is under consideration with the ministry.

However, you strongly felt that the minor crack in the pier of the elevated corridor will adversely affect the health and life of the bridge and therefore it will be very dangerous not to repair the elevated corridor.

- (a) Under the given conditions, what are the options available to you as a project manager?
- (b) What are the ethical dilemmas being faced by the project manager?
- (c) What are the professional challenges likely to be faced by the project manager and his response to overcome such challenges?
- (d) What can be the consequences of overlooking the observation raised by the inspecting team? *(20 Marks-2021)*

9) The coronavirus disease (CoVID-19) pandemic has quickly spread to various countries. As on May 8th, 2020, in India 56342 positive cases of corona had been reported. India with a population of more than 1-35 billion had difficulty in controlling the transmission of coronavirus among its population. Multiple strategies became necessary to handle this outbreak. The Ministry of Health and Family Welfare of India raised awareness about this outbreak and to take all necessary actions to control the spread of COVID-19. Indian Government implemented a 55-day lockdown throughout the country to reduce the transmission of the virus. Schools and colleges had shifted to alternative mode of teaching-learning-evaluation and certification. Online mode became popular during these days. India was not prepared for a sudden onslaught of such a crisis due to limited infrastructure in terms of human resource, money and other facilities needed for taking care of this situation. This disease did not spare anybody irrespective of caste, creed, religion on the one hand and have and have not' on the other. Deficiencies in hospital beds, oxygen cylinders, ambulances, hospital staff and crematorium were the most crucial aspects. You are a hospital administrator in a public hospital at the time when coronavirus had attacked large number of people and patients were pouring into hospital day in and day out.

- (a) What are your criteria and justification for putting your clinical and non-clinical staff to attend to the patients knowing fully well that it is highly infectious disease and resources and infrastructure are limited?
- (b) If yours is a private hospital, whether your justification and decision would remain same as that of a public hospital? *(20 Marks-2021)*

10) A Reputed food product company based in India developed a food product for international market and started exporting the same after getting necessary approvals. The company announced this achievement and also indicated that soon the product will be made available for the domestic consumers with almost same quality and health benefits. Accordingly, the company got its product approved by the domestic competent authority and

launched the product in Indian market. The company could increase its market share over a period of time and earned substantial profit both domestically and internationally.

However, the random sample test conducted by inspecting team found the product being sold domestically in variance with the approval obtained from the competent authority. On further investigation, it was also discovered that the food company was not only selling products which were not meeting the health standard of the country but also selling the rejected export products in the domestic market. This episode adversely affected the reputation and profitability of the food company.

(a) What action do you visualize should be taken by the competent authority against the food company for violating the laid down domestic food standard and selling rejected export products in domestic market?

(b) What course of action is available with the food company to resolve the crisis and bring back its lost reputation?

(c) Examine the ethical dilemma involved in the case. *(20 Marks-2021)*

11) Rajesh Kumar is a senior public servant, with a reputation of honesty and forthrightness, currently posted in the Finance Ministry as Head of the Budget Division. His department is presently busy in organising the budgetary support to the states, four of which are due to go to the polls within the financial year.

This year's annual budget had allotted 78300 crores for National Housing Scheme (NHS), a centrally sponsored social housing scheme for the weaker sections of society. 775 crores have been drawn for NHS till June.

The Ministry of Commerce had long been pursuing a case for setting up a Special Economic Zone (SEZ) in a southern state to boost exports. After two years of detailed discussions between the centre and state, the Union Cabinet approved the project in August. Process was initiated to acquire the necessary land.

Eighteen months ago, a leading Public Sector Unit (PSU) had projected the need for setting up a large natural gas processing plant in a northern state for the regional gas grid. The required land is already in possession of the PSU. The gas grid is an essential component of the national energy security strategy. After three rounds of global bidding the project was allotted to an MNC, M/s XYZ Hydrocarbons. The first tranche of payment to the MNC is scheduled to be made in December.

Finance Ministry was asked for a timely allocation of an additional 6000 crores for these two developmental projects. It was decided to recommend re-appropriation of this entire amount from the NHS allocation.

The file was forwarded to Budget Department for their comments and further processing. On studying the case file, Rajesh Kumar realized that this re-appropriation may cause inordinate

delay in the execution of NHS, a project much publicized in the rallies of senior politicians. Correspondingly, non-availability of finances would cause financial loss in the SEZ and national embarrassment due to delayed payment in an international project.

Rajesh Kumar discussed the matter with his seniors. He was conveyed that this politically sensitive situation needs to be processed immediately. Rajesh Kumar realized that diversion of funds from NHS could raise difficult questions for the government in the Parliament.

Discuss the following with reference to this case:

(a) Ethical issues involved in re-appropriation of funds from a welfare project to the developmental projects.

(b) Given the need for proper utilization of public funds, discuss the options available to Rajesh Kumar. Is resigning a worthy option? *(20 Marks-2020)*

12) The Chairman of Bharat Missiles Ltd (BML) was watching a program on TV wherein the Prime Minister was addressing the nation on the necessity of developing a self-reliant India. He subconsciously nodded in agreement and smiled to himself as he mentally reviewed BML's journey in the past two decades. BML had admirably progressed from producing first generation anti-tank guided missiles (ATGMS) to designing and producing state of the art ATGM weapon systems that would be the envy of any army. He sighed in reconciliation with his assumptions that the government would probably not alter the status quo of a ban on export of military weaponry.

To his surprise, the very next day he got a telephone call from the Director General, Ministry of Defence, asking him to discuss the modalities of increasing BML production of ATGMS as there is a possibility of exporting the same to a friendly foreign country. The Director General wanted the Chairman to discuss the details with his staff at Delhi next week.

Two days later, at a press conference, the Defence Minister stated that he aims to double the current weapons export levels within five years. This would give an impetus to financing the development and manufacture of indigenous weapons in the country. He also stated that all indigenous arms manufacturing nations have a very good record of international arms trade. As Chairman of BML, what are your views on the following points?

(a) As an arms exporter of a responsible nation like India, what are the ethical issues involved arms trade?

(b) List five ethical factors that would influence the decision to sell arms to foreign governments. *(20 Marks-2020)*

13) Parmal is a small but underdeveloped district. It has rocky terrain that is not suitable for agriculture, though some subsistence agriculture is being done on small plots of land. The area receives adequate rainfall and has an irrigation canal flowing through it. Amria, its administrative centre, is a medium-sized town. It houses a large district hospital, an Industrial Training Institute and some privately owned skill training centres. It has all the facilities of a district headquarters. A trunk railway line passes approximately 50 kilometres from Amria. Its poor connectivity is a major reason for the absence of any major industry therein. The state government offers a 10 years tax holiday as an incentive to new industry.

In 2010, Anil, an industrialist, decided to take benefits to set up Amria Plastic Works (APW) in Noora village, about 20 km from Amria. While the factory was being built, Anil hired the required key labour and got them trained at the skill training centres at Amria. This act of his made the key personnel very loyal to APW.

APW started production in 2011 with the labour drawn fully from Noora village. The villagers were very happy to get employment near their homes and were motivated by the key personnel to meet the production targets with high quality. APW started making large profits, a sizeable portion of which was used to improve the quality of life in Noora. By 2016, Noora could boast of a greener village and a renovated village temple. Anil liaised with the local MLA to increase the frequency of the bus services to Amria. The government also opened a primary health care centre and primary school at Noora in buildings constructed by APW. APW used its CSR funds to set up women's self-help groups, subsidize primary education to the village children and procure an ambulance for use by its employees and the needy.

In 2019, there was a minor fire in APW. It was quickly extinguished as fire safety protocols were in place in the factory. Investigations revealed that the factory had been using electricity in excess of its authorized capacity. This was soon rectified. The next year, due to a nationwide lockdown, the requirement of production fell for four months. Anil decided that all employees would be paid regularly. He employed them to plant trees and improve the village habitat. APW had developed a reputation of high-quality production and a motivated workforce.

Critically analyse the story of APW and state the ethical issues involved. Do you consider APW as a role model for development of backward areas? Give reasons. **(20 Marks-2020)**

14) Honesty and uprightness are the hallmarks of a civil servant. Civil servants possessing these qualities are considered as the backbone of any strong organization. In line of duty, they take various decisions, at times some become bonafide mistakes. As long as such decisions are not taken intentionally and do not benefit personally, the officer cannot be said to be guilty. Though such decisions may, at times, lead to unforeseen adverse consequences in the long-term.

In the recent past, a few instances have surfaced wherein civil servants have been implicated for bonafide mistakes. They have often been prosecuted and even imprisoned. The instances have greatly rattled the moral fibre of the civil servants.

How does this trend affect the functioning of the civil services? What measures can be taken to ensure the honest civil servants are not implicated for the bonafide mistakes on their part? Justify your answer. *(20 Marks-2019)*

15) An apparel manufacturing company having a large number of women employees was losing sales due to various factors. The company hired a reputed marketing executive, who increased the volume of sales within a short span of time. However, some unconfirmed reports came up regarding his indulgence in sexual harassment at the workplace.

After sometime a woman employee launched a formal complaint to the management against the marketing executive about sexually harassing her. Faced with the companies' indifference, in not taking cognizance of her grievances, she lodged an FIR with the police.

Realizing the sensitivity and gravity of the situation, the company called the woman employee to negotiate. In that she was offered a hefty sum of money to withdraw the complaint and the FIR and also give in writing that the marketing executive is not involved in the case.

Identify the ethical issues involved in this case. What options are available to the woman employee? *(20 Marks-2019)*

16) In one of the districts of a frontier state, narcotics menace has been rampant. This has resulted in money laundering, mushrooming of poppy farming, arms smuggling and near stalling of education. The system is on the verge of collapse. The situation has been further worsened by unconfirmed reports that local politicians as well as some senior police officers are providing surreptitious patronage to the drug mafia.

At that point of time a woman police officer, known for her skills in handling such situations is appointed as superintendent of police to bring the situation to normalcy.

If you are the same police officer, identify the various dimensions of the crisis. Based on your understanding, suggest measures to deal with the crisis. *(20 Marks-2019)*

17) In recent times, there has been an increasing concern in India to develop effective civil service ethics, code of conduct, transparency measures, ethics and integrity systems and anti-corruption agencies. In view of this, there is a need being felt to focus on three specific areas,

which are directly relevant to the problems of internalising integrity and ethics in the civil services. These are as follows:

1. Anticipating specific threats to ethical standards and integrity in the civil services,
2. Strengthening the ethical competence of civil servants and
3. Developing administrative processes and practices which promote ethical values and integrity in civil services.

Suggest institutional measures to address the above three issues. (20 Marks-2019)

1.7 Probity in Governance: Concept of public service; Philosophical basis of governance and probity; Information sharing and transparency in government, Right to Information, Codes of Ethics, Codes of Conduct, Citizen's Charters, Work culture, Quality of service delivery, Utilization of public funds, challenges of corruption.

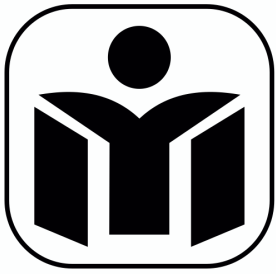
1) Rakesh was working as a Joint Commissioner in Transport department of a city. As a part of his job profile, among others, he was entrusted with the task of overseeing the control and functioning of City Transport Department. A case strike by drivers' union of City Transport Department over the issue of compensation to a driver who died on duty while driving the bus came up before him for decision in the matter.

He gathered that the driver (deceased) was plying Bus No. 528 which passed through busy and congested roads of the city. It so happened that near an intersection on the way, there was an accident involving the a middle-aged man. It was found that there was altercation between the driver and the car driver. Heated arguments between them led to fight and the driver gave him a a blow. Lot of passer bys had gathered and tried to intervene but without success. Eventually, both of them were badly injured and profusely bleeding and were taken to the nearby hospital. The driver succumbed to the injuries and could not be saved. The middle-aged driver's condition was also critical but after a day, he recovered and was discharged. Police had immediately come to the spot and FIR was registered. Police investigation revealed that the quarrel in was started by the bus driver and he had resorted to physical violence. There exchange of blows between them.

The City Transport Department management is considering of not giving any extra compensation to the driver's (deceased) family. The family is very aggrieved. depressed and agitated against the discriminatory and non-sympathetic approach of the City Transport Department management. The bus driver (deceased) was 52 years of age, was survived by his wife and two school-college going daughters. He was the sole earner of the family. The City

Transport Department workers' union took up this case and when found no favourable response from the management, decided to go on strike. The union's demand was two fold. First was full extra compensation as given to other drivers who died on duty and secondly employment to one family member. The strike has continued for 10 days and the deadlock remains.

- (a) What are the options available to Rakesh to meet the above situation?
- (b) Critically examine each of the options identified by Rakesh
- (c) What are the ethical dilemmas being faced by Rakesh?
- (d) What course of action would Rakesh adopt to diffuse the above situation? *(20 Marks-2022)*



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